

Schedule No. WW-CAP
All Wastewater Services
CUSTOMER ASSISTANCE PROGRAM

Sheet 1

APPLICABILITY

Applicable to Monterey County - Active and Passive Sewer Services.

TERRITORY

The Monterey County Systems of Las Palmas, Pasadera, Carmel Valley Ranch, Indian Springs, White Oaks, Spreckels, Village Greens, and Oak Hills.

RATES

Active Sewer Service

<u>Las Palmas:</u>	<u>Per Service Per Month</u>	
Service Charge Residential.....	\$89.71	(I)
<u>Pasadera:</u>		
Service Charge Residential.....	\$89.71	
<u>Carmel Valley Ranch:</u>		
Service Charge Residential.....	\$89.71	
<u>Indian Springs:</u>		
Service Charge for Residential	\$89.71	(I)

Passive Sewer Service

<u>Oak Hills:</u>	<u>Per Service Per Month</u>	
Service Charge for Residential.....	\$73.58	(I)
<u>Spreckels:</u>		
Service Charge for Residential	\$73.58	
<u>White Oaks:</u>		
Service Charge for Residential	\$73.58	
<u>Village Greens:</u>		
Service Charge for Residential.....	\$73.58	(I)

(Continued)

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Schedule No. WW-CAP
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Sheet 2

APPLICABILITY

Applicable to Dunnigan Wastewater service.

TERRITORY

Dunnigan, along both sides of Interstate 5, between County Roads 2 on the north and County Road 9 on the south, Yolo County.

RATES

	<u>Per Service Connection</u>	
	<u>Per Month</u>	
For each Mobile Home residential unit	\$31.82	(I)
For each Recreational Vehicle unit	\$31.82	(I)

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DIRECTOR - Rates & Regulatory

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Schedule No. WW-CAP
All Wastewater Services
CUSTOMER ASSISTANCE PROGRAM

Sheet 3

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM:

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General Items:

1. Customer Assistance Program (CAP): As reflected in this tariff, qualifying customers receive a surcredit, as noted above, per month per qualifying residential customer. Customers must apply with the Company for acceptance into the Customer Assistance program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program.
 - a. CAP Household: A CAP Household is a household where the total gross income from all sources, including total income from all persons living full-time in the household is less than shown on the table below based on the number of persons in the household. Total gross income shall include both taxable and non-taxable income. Persons who are claimed as a dependent on another person's income tax return are not eligible for this program. The California American Water bill must be in the customer's name.

Household Size	CARE & Energy Savings Assistance Program (CAP)
1-2	\$34,840
3	\$43,920
4	\$53,000
5	\$62,080
6	\$71,160
7	\$80,160
8	\$89,320
Each Additional person	\$9,080
Household Size	CARE & Energy Savings Assistance Program (CAP)

- b. Application and Eligibility Declaration: An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis. Customers are only eligible to receive service under this rate schedule at one residential location at any one time, and the rate applies only to the customer's permanent primary residence. This schedule is not applicable where, in the opinion of the Company, either the accommodation or the occupancy is transitory. Customers may self-certify and may be requested to present documentation verifying participation in a customer assistance program.
 - c. Commencement of Rate: Eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Company.

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655 W. Broadway, Suite 1410

San Diego, CA 92101

Schedule No. WW-CAP
All Wastewater Services
CUSTOMER ASSISTANCE PROGRAM

Sheet 4

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):

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General Items:

1. Customer Assistance Program (CAP):
 - d. Verification: Information provided by the applicant is subject to verification by the Company. Refusal or failure of a customer to provide documentation of eligibility acceptable to the Company, upon the request of the Company, shall result in removal from this rate schedule.
 - e. Notice from Customer: It is the customer's responsibility to notify the Company if there is a change in the customer's eligibility status. Notification should be made within 30 days of the customer's change in eligibility.
 - f. Customers may be re-billed for periods of ineligibility under the applicable rate schedule.

2. Customer Assistance Program (CAP) for Migrant Farm Worker Housing Centers (MFHC): Consistent with Assembly Bill (AB) 868, signed on September 21, 2004, and with California Public Utilities Commission Decision No. 08-03-022, the Customer Assistance Program discount shall be offered to non-profit farm worker housing centers, including those not managed by the Office of Migrant Services (OMS). Qualifying facilities receive a surcredit equal to the applicable Customer Assistance Program monthly discount in the service area per qualifying housing unit. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program.
 - a. CAP for MFWHC: An MFWHC applying for acceptance into the program must meet the requirements listed below;
 1. The facility must provide housing pursuant to section 50710 of the Health and Safety Code or meet the definition in Subdivision (b) of Section 1140.4 of the Labor Code and have an exemption from local property taxes pursuant to Subdivision (g) of Section 214 of the Revenue and Taxation Code.
 2. The facility must provide a copy of current contract with the Office of Migrant Services, or a copy of tax-exempt documentation.

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Schedule No. WW-CAP
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CUSTOMER ASSISTANCE PROGRAM

Sheet 5

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):

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General Items:

3. Customer Assistance Program (CAP) for Nonprofit Group Living Facilities: Group living facilities, homeless shelters, hospices and women’s shelters may be eligible for the low-income discount. Qualifying facilities receive a surcredit equal to the applicable Customer Assistance Program monthly discount in the service area per qualifying housing unit. Customers must apply with the Company for acceptance into the Customer Assistance program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program.

a. CAP for Nonprofit Group Living Facilities: A nonprofit group living facility applying for acceptance into the program must meet the following requirements:

1. The organization operating the facility must provide a copy of the 501(c) (3) document certifying tax-exempt status.
2. All California American Water accounts must be in the name of the organization holding the tax-exempt status.
3. All of the residents or clients (including family units) occupying the facility at any given time must individually meet current income eligibility requirements as shown in Section 1 of this tariff schedule.

b. Facilities that are not eligible for the program:

1. Nonprofit facilities providing social services only.
2. Group living facilities providing no other service than a place to live.
3. Government owned or operated facilities.
4. Government-subsidized facilities providing lodging only.

c. Additional requirements:

Group living facilities must provide special-needs social services such as meals or rehabilitation and may have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility. Group living facilities include transitional housing such as drug rehabilitation centers or halfway houses, short-or long-term – care facilities, group homes for the physically or mentally Challenged and other nonprofit group living facilities.

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Schedule No. WW-CAP
All Wastewater Services
CUSTOMER ASSISTANCE PROGRAM

Sheet 6

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):

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General Items (continued):

3. Customer Assistance Program (CAP) for Nonprofit Group Living Facilities: (Continued)

c. Additional requirements: (Continued)

Homeless shelters, hospices and women’s shelters must provide lodging as the primary Function, must be open for operation with at least six beds for a minimum of 180 days and/or nights per year and may also have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility.

Separate applications must be filed for each type of facility (a homeless shelter, a women’s shelter, a hospice or group living facility), even if they are under one licensed organization.

Fees and Surcharges:

- 1. Please reference each district’s General Metered Tariff Schedule for a list of applicable fees and surcharges. Customer Assistance Program customers are exempt from the Customer Assistance Program (“CAP”) Balancing Account Surcharge.

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