



FRUITRIDGE VISTA WATER COMPANY

Acquisition brings long-term, high-quality water service to residents in Sacramento County

Since acquiring the Fruitridge Vista Water Company in 2020, California American Water is investing more than \$67 million in the water system through 2025.

THE NEED: When California American Water acquired the Fruitridge Vista Water Company, the system was challenged by numerous water supply problems, lack of reliability and experienced difficulties with regulatory compliance due to the contamination of local water resources.

The majority of the system consisted of water mains and service lines constructed in the 1950s with 4- and 6-inch steel pipe located in customer's backyards. By 2020, the system developed an extensive history of leaks dating back to the 1990s, which required crews to repair on average 70 leaks per year.

THE SOLUTION: California American Water is investing more than \$67 million in programs such as its Main Improvement Initiative to replace the 60 year old backyard mains and upgrade the oldest parts of the distribution system.

By the end of 2024, California American Water installed 86,000 linear feet of new 8-inch water main, with approximately 25,000 feet of additional water main scheduled for replacement in 2025 and 2026 to complete the project.

Customers will now have metered water service and benefit from significantly reduced service calls and disturbances to

“
The agreement is a step forward and secures long-term quality service for our customers.
”

Robert C. Cook Jr.
Owner of Fruitridge Vista Water Company

their backyard. The upsizing of water main will also improve fire protection with the installation of over 100 new fire hydrants, which were lacking in most neighborhoods.

COMMUNITY PARTNER

Our employees play an active role in the communities we serve by getting involved in a variety of environmental, educational and philanthropic activities. We believe when we invest and volunteer in our local communities, we are all stronger.

- America Water Charitable Foundation Grant of \$68,000 to Color the Block's youth garden club and conservation education in Fruitridge.
- California team packed more than 2,800 lbs for the "No Student Left Hungry" program through Sacramento Food Bank.

ABOUT THE SYSTEM

- Water System**
Fruitridge Vista water system in south Sacramento
- Customer Connections**
4,800 homes and businesses
- Source of Supply**
122 wells
- Treatment Facilities**
18 water treatment plants
- Water Storage**
26 tanks
- Valves**
21,590 valves

FOR MORE INFORMATION

CJ Stone
Senior Manager,
Business Development
916-468-8961
CJ.Stone@amwater.com

Learn more at
californiaamwater.com



CALIFORNIA AMERICAN WATER AT A GLANCE



PROVIDING QUALITY SERVICE TO CALIFORNIA

California American Water, a subsidiary of American Water (NYSE: AWK), proudly delivers on our promise of ensuring our customers have high-quality, dependable water service.

We develop specialized plans for communities to address their needs:

- Updated Infrastructure
- Responsive Customer Service
- Smooth Staffing Transition
- Discounts for Low-Income Residents

OUR STATE REGULATORS

California American Water is a regulated utility. We follow strict guidelines from federal, state and local authorities, including the U.S. Environmental Protection Agency. We carefully follow the rules of the California Public Utilities Commission (CPUC), which regulates our rates and services. Any rate change must be approved by the CPUC through a thorough and transparent process.

CUSTOMER ASSISTANCE PROGRAM

California American Water's Customer Assistance Program provides a lifeline to our most vulnerable customers, offering significant discounts on water and wastewater bills. We have the flexibility to implement targeted assistance programs, ensuring that those facing financial hardship can maintain essential water services. **In 2024, 23,962 households received assistance totaling more than \$4.57 million statewide.**

We also provide education and resources to help customers save money by saving water.

Conservation Program Highlights for 2024:

- Conservation devices provided: 46.8k
- Conservation audits conducted: 455
- Webinars, workshops, events held: 50



STATEWIDE FACTS


 **WATER CUSTOMERS:** 700,000 throughout the state

 **EMPLOYEES:** 318

 **ANNUAL INFRASTRUCTURE INVESTMENT:** \$144 million (in 2024)

 **WATER STORAGE FACILITIES:** 173

 **FEET OF PIPELINE:** 12,291,141 (2,328 miles)

 **WATER QUALITY TESTING:** 650 different tests on more than 25,000 water samples annually

*The above numbers are approximations.



CALIFORNIA
AMERICAN WATER

WE KEEP LIFE FLOWING®