



# COMMUNITY IMPACT

## 2023 Report



At California American Water, our work extends beyond providing safe, reliable water and wastewater services to our customers. We are also committed to supporting organizations that make our communities a better place to live and work. That's why we're proud to have provided over \$447,700 in funding to 144 organizations to benefit the well-being of our customers, communities, and watersheds. Making an impact across the state is one more way we help keep life flowing!

### EMPLOYEES ENGAGED IN OUR COMMUNITIES



Being a good neighbor is part of our mission at California American Water. Our employees play an active role in the communities we serve by getting involved in a variety of environmental, educational and philanthropic activities.

California American Water team members volunteered more than **475 hours in the community.**



### GIVING BACK: MORE THAN \$447,700<sup>1</sup>

Donated to organizations in our communities through grants, scholarships, general charitable contributions and programming support.



**Inclusion, Diversity & Equity**  
\$15,500 to support 5 organizations



**Public Safety Support Grants**  
\$2,250 to 2 organizations



**Environmental Grants**  
\$29,010 to 8 organizations

**Water Efficient Landscaping Grants**  
\$135,385 to fund 28 water efficient landscape projects



**Education & Workforce Development**  
\$27,747 to 7 organizations



**Health & Wellness**  
\$88,020 to 38 organizations



**Community Sustainability**  
\$149,790 to 58 organizations

**Customer Assistance Program:** For 17 years, California American Water has assisted customers experiencing financial hardship keep their water and/or wastewater services flowing. In 2023, 23,505 households received grants totaling approximately \$6.9M.



#### Conservation Program

- Conservation Kits Distributed: 57,861
- Conservation Audits Conducted: 706
- Conservation Workshops Held: 94

American Water Charitable Foundation Contributed Over **\$297,400 IN CALIFORNIA**

**\$232,000** awarded to 16 organizations through AWC's "Keep Communities Flowing" grant programs.

**\$65,422** donated to 169 nonprofit organizations in California through the foundation's employee matching gift program. This includes more than \$4,880 our employees donated to organizations in California through United Way.



<sup>1</sup>These amounts may be subject to recovery in a future potential rate case(s). 05-2024