

PIRU COMMUNITY WATER SYSTEM

Acquisition brings long-term, high-quality water service to residents in Piru.



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California American Water has made a huge impact in a short amount of time. Since the acquisition, California American Water leveraged their significant resources and expertise to immediately make critical investments in the Piru system that will benefit this community for decades to come. And they have become an important and trustworthy community partner.

Ken Wiseman
President, Piru
Neighborhood Council

Since acquiring Piru’s water system, California American Water has invested more than \$1.27 million in the water distribution system.

Improved fire protection

Three fire hydrants have been replaced. 4-inch Wharf head hydrants are being systematically replaced with 6-inch three-nozzle head hydrants, increasing water volume for firefighting protection. Also, a 1-million-gallon water tank was added for domestic use and fire protection.

Replacing aging service lines

As service lines are replaced, T-Service Lines are removed, and a dedicated service to each home is installed. This results in increased pressure and volume.

Meter replacements

Within the first two years, 375 meters were replaced with state-of-the-art AMI meters. The conversion to AMI meters essentially eliminates the need to estimate meter readings, providing customers with actual reads of water usage around which to base their decisions regarding water use. Plus, the readings can be completed without ever needing to gain access to the customer’s property.

BOTTOM LINE

Sale of Piru’s water system to California American Water resulted in much needed capital investments to upgrade aging infrastructure, which greatly improved water quality and fire protection—all without a significant impact upon the rates paid by customers. The improved customer service, water quality and infrastructure investments will allow for high-quality, reliable service for years to come.

ABOUT THE SYSTEM

Customer Connections

634 homes and businesses

Fire Hydrants

73 hydrants

Valves

271 valves

Water Source

2 wells - #4 and #5

FOR MORE INFORMATION

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Learn more at
californiaamwater.com

CALIFORNIA AMERICAN WATER AT A GLANCE



WE KEEP LIFE FLOWING®



PROVIDING QUALITY SERVICE TO CALIFORNIA

California American Water, a subsidiary of American Water (NYSE: AWK), proudly delivers on our promise of ensuring our customers have high-quality, dependable water service.

We develop specialized plans for communities to address their needs:

- Updated Infrastructure
- Responsive Customer Service
- Reduce City Budget Pressures
- Smooth Staffing Transition
- Discounts for Low-Income Residents



STATEWIDE FACTS

WATER CUSTOMERS: Approx. 700,000 throughout the State

EMPLOYEES: Estimated 324

ANNUAL INFRASTRUCTURE INVESTMENT: Estimated \$140 million

WATER STORAGE FACILITIES: Approximately 173

FEET OF PIPELINE: Estimated 13,773,265 (2,608 miles)

WATER QUALITY TESTING: 650 different tests on 25,000 samples annually

OUR STATE REGULATORS

California American Water is a regulated utility. We follow strict guidelines from federal, state and local authorities, including the U.S. Environmental Protection Agency. We carefully follow the rules of the California Public Utilities Commission (CPUC), which regulates our rates and services. Any rate change must be approved by the CPUC through a thorough and transparent process.

CUSTOMER ASSISTANCE PROGRAM

California American Water's Customer Assistance Program provides a lifeline to our most vulnerable customers, offering significant discounts on water and wastewater bills. We have the flexibility to implement targeted assistance programs, ensuring that those facing financial hardship can maintain essential water services.

"I'm a proud California American Water customer. Cal Am consistently provides our community high-quality water, responsive customer service and needed infrastructure improvements at the lowest rates possible."

—Kathryn Barger, Los Angeles County Supervisor