



COMMUNITY IMPACT

2020 Report

PENNSYLVANIA
AMERICAN WATER
WE KEEP LIFE FLOWING™

Community involvement and charitable giving is at the heart of Pennsylvania American Water and our employees. We encourage employee volunteerism and donate thousands of dollars to charitable organizations throughout our service areas each year. We believe by working together with partners, sponsoring charity events, supporting organizations through grants and participating in community activities, Pennsylvania American Water and its committed workforce can help build better, stronger communities. Here are a few highlights.



EMPLOYEES ENGAGED IN OUR COMMUNITIES

Pennsylvania American Water employees volunteered **more than 700 hours** at food distribution centers and other community services.

GIVING BACK: \$885,000

We donated nearly \$435,000 to organizations in our communities through grants, scholarships, general charitable contributions and programming support, and \$450,000 to assist customers in paying their water or wastewater bill.*



COVID-19 Relief Efforts: Donated more than \$100,000 across the Commonwealth, focusing specifically on supporting food banks and meal programs that operate in the communities we serve.



Firefighting Support Grants
\$140,000 to 144 fire and rescue organizations



Environmental Grants
\$40,000 to 11 organizations



Stream of Learning Scholarships
\$10,000



Other Charitable Contributions and Community Partnerships
Approximately \$145,000

H2O Help to Others Customer Assistance Grants

For 30 years, Pennsylvania American Water has been assisting low-income customers facing circumstances that stretch their financial resources.

In 2020, 1,165 grants were provided to households in need.



American Water Charitable Foundation

- **\$29,100** awarded to three Pennsylvania non-profit organizations through the Foundation's "Keep Communities Flowing" grant program.
- **\$25,000** donated to 18 nonprofit organizations to support COVID-19 relief efforts in Pennsylvania.
- **\$105,560** donated to **239** non-profit organizations in Pennsylvania, inclusive of employee donations and the volunteer/matching gift program. This includes more than \$41,300 in employee contributions to United Way.



COMMUNITY. ONE MORE WAY WE KEEP LIFE FLOWING.

*These amounts may be subject to recovery in a future potential rate case(s).