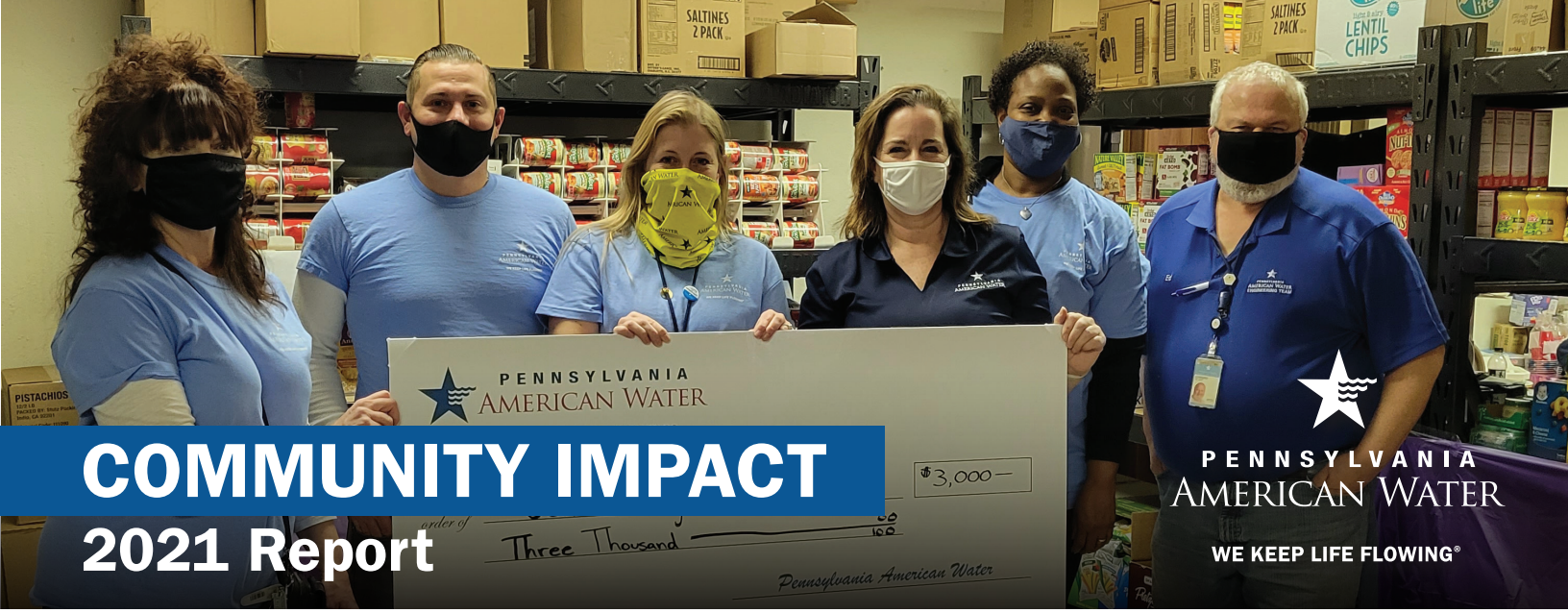


COMMUNITY IMPACT
2021 Report

PENNSYLVANIA AMERICAN WATER
WE KEEP LIFE FLOWING®

Investing in the communities we serve and love is very important to us at Pennsylvania American Water. We believe when we invest and volunteer at our local schools and nonprofit organizations, we are all stronger. In 2021, we invested more than $1 million in communities through general charitable contributions, grants, sponsorships and programming support to 214 organizations. Making an impact across the state is one more way we help keep life flowing!

EMPLOYEES ENGAGED IN OUR COMMUNITIES

Employees reported 1,225 hours through AWCF's volunteer matching gift program with local community organizations.

Number of community events our employees participated in statewide.

66

GIVING BACK: MORE THAN $1 MILLION

We donated $406,900* to organizations in our communities through grants, scholarships, general charitable contributions and programming support, and $600,000 to assist customers in paying their water or wastewater bill.

Help to Others Program: We contributed $600,000 to fund our customer assistance program.

For three decades, Pennsylvania American Water has assisted customers experiencing financial hardship keep their water and/or wastewater services flowing. In 2021, 1,680 households received grants totaling $769,890. We also provided approximately $4.5 million total in monthly bill discounts and 1,556 conservation kits and education to customers who qualified in 2021.

Firefighting Support Grants
$50,000 to 100 fire and rescue organizations

Food Bank Contributions
$45,750

Environmental Grants
$45,530 to 12 organizations

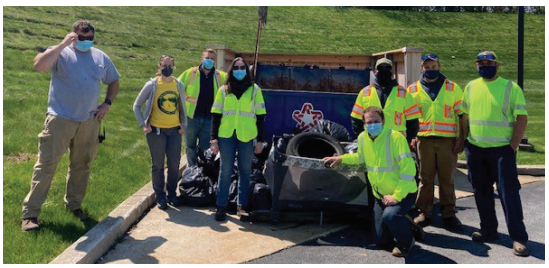
Other Watershed Protection & Environment Contributions
$128,975

Stream of Learning Scholarships
$10,000

Other Charitable Contributions and Community Partnerships
$126,650 to 86 organizations

American Water Charitable Foundation (AWCF)

- **$31,000** awarded to the Warren County Development Association and Stroud Water Research Center through the Foundation's "Keep Communities Flowing" grant program.
- **$127,240** donated to 307 non-profit organizations in Pennsylvania. This includes $31,500 our employees donated to organizations in Pennsylvania through United Way.



COMMUNITY. ONE MORE WAY WE KEEP LIFE FLOWING.

*These amounts may be subject to recovery in a future potential rate case(s).

02-2022