



Dixon

Iowa American Water has been providing water quality and infrastructure improvement solutions in Iowa for over 150 years.

SOLUTIONS AT WORK

Dixon is northwest of Davenport, Iowa. On August 16, 2013, the city announced Iowa American Water as their new local water service provider. The water system serves about 250 residents or more than 100 customer connections, and derives water from one groundwater well.

CHALLENGES

- **Infrastructure:** City officials and public works identified needed infrastructure investments the community needed but could not afford.
- **Fire Protection:** Annual fire hydrant inspection and flushing program was needed.
- **Water Quality:** Dixon was in need of a new well to help it resolve water pressure problems and water quality issues that put the system out of compliance with the Iowa Department of Natural Resources.

SOLUTION

Dixon officials met with Iowa American Water to explore the benefits a sale of their water system would bring to the community. After an agreement on the sale from the mayor and council and informative town hall meetings, residents voted in support of the sale of the water system. Mayor, Steve Laughlin, expressed, "Iowa American Water's sole focus is water, so we're joining with the water experts."

BENEFITS

- **Rates:** With approval from the Iowa Utilities Board, water rates in Dixon will remain the same for three years.
- **Infrastructure:** With the \$15K Iowa American Water purchased for Dixon's water system, city leaders can invest in roads and other infrastructure, or pay debt.
- **Capital improvements:** System repair and maintenance is crucial and a top priority to Iowa American Water as it will provide superb water quality to customers, and ensure it meets the standards of those we serve.
- **Water Quality:** Iowa American Water invested \$500K to drill a new well for water quality improvements and constructed a booster pump station to increase water pressure, allowing safer water.
- **Community Partner:** Iowa American Water is a committed partner in Dixon, actively supporting local community activities and events, and playing a key role in the continued growth and vibrancy of the community.

The sale of Dixon's water system to Iowa American Water helped the community by improving water quality and bringing the city's water system back into compliance with the Iowa Department of Natural Resources water quality regulations.



QUESTIONS?

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