

P.S.C. Ky. No. 4

Cover Sheet and Original Sheet Nos. 1-21, 23-30

First Revised Sheet No. 22

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**KENTUCKY-AMERICAN WATER COMPANY**

**2300 RICHMOND ROAD, LEXINGTON, KENTUCKY 40502**

**<http://www.amwater.com/kyaw/>**

**RATES, TERMS, AND CONDITIONS FOR SEWER SERVICE IN KENTUCKY  
COUNTIES OF**

**BOURBON, CLARK, AND OWEN**

**FILED WITH THE PUBLIC SERVICE COMMISSION OF KENTUCKY**

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**ISSUED:** February 6, 2024  
**EFFECTIVE:** September 2, 2022

**ISSUED BY:**     /s/Kathryn Nash      
Kathryn Nash  
President  
2300 Richmond Road, Lexington, KY 40502

Issued by authority of an Order of the Public Service Commission  
in Case No. 2021-00434 dated Sept. 2, 2022.

<b>KENTUCKY</b>
<b>PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE</b> <b>9/2/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**ISSUED:** September 30, 2022  
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**ISSUED:** September 30, 2022  
**EFFECTIVE:** September 2, 2022  
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TERRITORY TO WHICH RULES, REGULATIONS AND SERVICE CLASSIFICATIONS APPLY:

The Rules and Regulations and Service Classifications contained in this tariff apply in the service territory of Kentucky-American Water Company.

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DEFINITIONS

1. DEFINITIONS APPLICABLE TO RULES AND REGULATIONS

- (a) “Customer” shall mean any person, firm, corporation or municipality that discharges to the Kentucky-American Water Company sewer system pursuant to these Rules and Regulations.
- (b) “Company” shall mean the Kentucky-American Water Company acting through its officers, managers, or other duly authorized employees or agents.
- (c) “Customer’s service line” is the service lateral from the main collection line to the Premises served.
- (d) “Commission” shall mean the Kentucky Public Service Commission.
- (e) “Premises” as contemplated in these Rules, mean and include:
  - (1) A building under one roof and occupied as one business or residence; or
  - (2) A combination of buildings owned or leased by one party in one common enclosure or a single tract of land not crossed by public streets, roads, or ways, and occupied by one family or business; or
  - (3) a building owned or leased by one party, having two or more apartments, offices, or suites of offices, and using one or more halls and entrances in common; or
  - (4) a double house having a solid vertical partition wall or a building erected as a single family residence served through one street service connection and subsequently converted into apartments or offices or a combination of such, and where separate water supply plumbing would not be practicable; or
  - (5) each residential or business single occupancy unit, served through one street service connection in a building which is not a Premise otherwise defined in these Rules.

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2. RULES AND REGULATIONS GOVERNING RENDERING OF SERVICE

- (a) The Rules and Regulations in their entirety as hereinafter set forth or as they may hereafter be altered or amended in a regular and legal manner shall govern the rendering of sewer service and every customer upon signing of an application for sewer service or upon the taking of sewer service will be bound thereby.
- (b) All billing for service will be rendered on water usage as measured by a water meter. Residential, commercial, industrial and municipal service is only regularly available for single Premises as "Premises" is defined in these Rules. Under special circumstances when the interests of other customers would not be jeopardized or prejudiced, the Company's President or a Vice President may, by writing, authorize service at regular rates to governmental or political corporations, districts, or authorities not qualifying as "Premises" under these rules.

3. APPLICATIONS FOR SEWER SERVICE

- (a) All persons, firms or corporations desiring sewer service, must make written application at the office of the Company on printed forms provided therefore, setting forth in said application all purposes for which sewer can be used upon their Premises.
- (b) Any change in the identity of the contracting Customer at a Premise will require a new application and the Company may after reasonable notice, discontinue the water supply until such new application has been made and accepted, but the former applicant or customer of sewer shall remain liable for sewer services furnished to said Premises until he has given notice in writing to the Company to discontinue the supply. It is the Customer's responsibility to notify the Company if the identity of the person responsible for paying for service changes.

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3. APPLICATIONS FOR SEWER SERVICE (Con't.)

(c) Existing Street Service Connection

When any person, firm, or corporation, not currently taking sewer service from the Company applies for sewer service, the application shall be in writing on forms supplied by the Company. When such application is accepted by the Company, it shall constitute a contract between the applicant and the Company for service at the Premises named in the application and at any other Premises at which the named applicant may be securing service unless a separate application for service to such other Premises shall have been accepted by the Company.

(d) A Customer who has made application for sewer service to a Premise shall be held liable for all sewer service furnished to such Premises until such time as the Customer properly notifies the Company to discontinue the service for his account.

(e) No charge will be made for activating the sewer to new Customers during regular working hours. Services activated at the request of the Customer after regular working hours or on Saturdays, Sundays and holidays, however, will be billed at actual cost.

(f) No person or persons, corporation or partnership receiving sewer service from the Company will be permitted to use sewer for any other purpose than that for which they shall have contracted to pay as shown by their application. No Customer shall extend sewer lines to others beyond Premises served without written Company consent. An accepted application for sewer service to any Premises shall constitute a license to the applicant to take and receive sewer services for said Premises but only for the uses specified in such application and the supply shall not be used except for the Premises specified in the application.

4. DISCONTINUANCE OF SERVICE

(a) Sewer service will be discontinued to any Premises due to temporary vacancy upon written request of the Customer, without in any way affecting the agreement in force, and upon payment of all charges due as provided for in the Rates, Rules and Regulations of the Company.

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4. DISCONTINUANCE OF SERVICE (Con't.)

- (b) The Company will not discontinue service of any Customer for violation of any rule or regulation of the Company or for non-payment of bills, except on written notice of at least ten (10) days mailed to such Customer at his address as shown upon the Company's records, or personally delivered to him or an adult member of his household, advising the Customer in what particular rule has been violated for which water service will be discontinued if the violation is permitted to continue, provided, however, discontinuance of service shall be effected not less than twenty (20) days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to the Company a written certificate, signed by a physician, registered nurse or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected Premises, in which case discontinuance may not be effected until the effected resident can make other living arrangements or until not less than ten (10) days elapse from the date of the Company's notification without further notice. Subject to the foregoing provisions, water service at the same Premises may be discontinued by the Company for any of the following reasons:
- (1) For failure to protect from injury or damage the sewer lines and appurtenances, or for failure to protect and maintain the Customer service line or fixtures on the property of the Customer, in a condition satisfactory to the Company.
  - (2) For non-payment of any account for sewer service supplied, for sewer service, or for service maintenance, or for any other fee or charge accruing under these Rates, Rules and Regulations.
  - (3) For violation of any other rule or regulation of the Company or state and municipal rules and regulations applying to the Company's sewer service.
- (c) In cases where plumbing has been installed prior to adoption of and not in accordance with these Rules and Regulations, and sewer service is being rendered through a single Customer service line to supply two or more Premises, the Company may enforce compliance with these rules by shutting off water service except that such action will not be taken until the Customers have been given a reasonable notice and opportunity to attach his or her pipes to a separately controlled Customer service line.
- (d) Discontinuing the supply of water to a Premises for any such reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of moneys due from the Customer.

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5. RENEWAL OF SERVICE AFTER DISCONTINUANCE

- (a) When water service to a Premise has been terminated for any reason, it will be renewed only after the conditions, circumstances or practices which caused the water service to be discontinued are corrected to the satisfaction of the Company, and upon payment of all charges due and payable by the Customer in accordance with the Rates, Rules and Regulations.

6. INSTALLATION OF LINES

- (a) The Company reserves the right to determine the size of each connection to its mains, and the service installed therefrom.
- (b) The Customer shall install and maintain the service lateral from main collection line to Premises served (Customer service line). It shall be constructed of materials approved by the sewer utility and installed per utility specification, installed and maintained by the Customer at their own expense and risk. For Owenton customers only, the Company will be responsible for maintaining the service lateral within the public right-of-way per Owenton City Ordinance. Customer service lines must comply with Division of Water requirements and regulations for separation of potable water and wastewater lines.
- (c) The Customer's service lateral and all connections and fixtures attached thereto (Customer service line) shall be subject to the inspection of the Company before the water will be turned on, and all Premises receiving sewer service, including any and all fixtures within the said Premises, shall at all reasonable hours be subject to inspection by any duly authorized employees of the Company.
- (d) The Customer service line shall be laid to gravity flow if possible, or forced lateral into the sewer and shall be placed on firm and continuous earth so as to give unyielding and permanent support, shall not be laid in driveways, nor pass through Premises other than that to be supplied unless permitted by the Company and access is provided via easement, and shall be installed in a trench at least two feet in a horizontal direction from any other trench laid gas pipe, water pipe, or other facilities, public or private.
- (e) Where a street service connection is already laid to the curb line, the Customer shall connect with the service connection as laid.

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**9/2/2022**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

6. INSTALLATION OF LINES (Con't.)

- (f) Each Premise shall be supplied through an independent Customer service line. Customer service lines installed and owned by the property owner must be kept and maintained in good condition.
- (g) The Company shall in no event be liable for any damage done or inconvenience caused by reason of any break, leak or defect in, or by sewage escaping from Customer service lines or fixtures on the Premises of the owner or Customer.
- (h) When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.
- (i) If any customer, his employee, or agent, or any contractor at the direction of a customer, breaks a sewer collection line owned and maintained by the Company, the customer shall pay all the actual costs of repairing or replacing the line and restoring it to its original condition.
- (j) The Company will not accept for treatment or disposal any material except sewage as defined by 807 KAR 5:071, Section 2 (7).

7. PLUMBING WORK MUST BE INSPECTED BY COMPANY

- (a) All plumbing work done in connection with Customer service line fixtures connected with the Company's mains shall be submitted for the inspection of the Company before such underground work is covered up. Whenever the Company determines that a job of plumbing is obviously defective, although not in direct violation of these Rules and Regulations, the Company may insist upon its being corrected before the sewer service is accepted.

8. METERS, MONITORING OF USAGE, AND BILL ADJUSTMENT

- (a) All billing for sewer service will be rendered on water usage as measured by a water meter. The terms and conditions for water meters, monitoring of usage, and adjustment of bills are found in the Company's water tariff on file with the Kentucky Public Service Commission.

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9. TERMS AND CONDITIONS OF BILLING AND OF PAYMENT

- (a) Bills for sewer service will be rendered for monthly periods, and ending at such dates as may be determined by the Company.

**KENTUCKY-AMERICAN WATER COMPANY**  
**Sewer service in Bourbon, Clark, Franklin and Owen Counties**

P.S.C. Ky. No. 4  
 Original Sheet No. 10

9. TERMS AND CONDITIONS OF BILLING AND OF PAYMENT (Con't.)

- (b) Special charges, which are charges other than the rates for sewer service, shall be payable upon demand.
- (c) All bills for sewer service are due and payable at the office of the Company or at a designated branch collecting agency. Failure to pay will render the Customer subject to discontinuance of water service and subject to charge for disconnecting and reconnecting water service. If any bill for service is not paid within ten days following the submission thereof, the water service may be discontinued in accordance with Rule 4, Discontinuance of Service.
- (d) Customers are responsible for furnishing the Company with their correct addresses. Failure to receive bills will not be considered an excuse for non-payment nor permit an extension of the date when the account would be considered delinquent.
- (e) All bills will be sent to the address entered in the application unless the Company is notified in writing by the Customer of any change of address.
- (f) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered.
- (g) The use of water by the same Customer in different Premises or localities will not be combined.
- (h) If for any reason service is discontinued before the expiration of one (1) month from commencement of service, a bill for at least the minimum charge for one (1) month will be rendered.

10. OWNERSHIP OF PROPERTY

- (a) All pipe, fittings, and equipment, between the Company's collecting mains and the Customer's Premise shall at all times be and remain the property of the Customer (Customer service line).

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11. SAMPLE BILL



Service Address:  
 JOHN Q CUSTOMER  
 1234 ANYWHERE ST UNIT 1234  
 CITY, ST ZIP CODE



**Important Account Messages**

- Want to get to know us better? Visit [www.kentuckyamwater.com](http://www.kentuckyamwater.com) to learn more about the services we provide.
- Did you know contacting us on a Monday or the day following a holiday will result in longer wait times? Consider contacting us on a different day of the week for a quicker response.

For more information, visit [www.kentuckyamwater.com](http://www.kentuckyamwater.com)

View your account information or pay your bill anytime at: [amwater.com/MyAccount](http://amwater.com/MyAccount)

Pay by Phone\*: Pay anytime at 1-855-748-6066  
 \*A convenience fee may apply

Customer Service: 1-800-678-0301  
 M-F 7:00am to 7:00pm - Emergencies 24/7

\* Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records \*

Page 1 of 3  
 03/08/2024

**Monthly Statement**

Account No. **1012-210001234567**

Total Amount Due:	<b>\$XX.XX</b>
Payment Due By:	<b>July 6, 2018</b>

Billing Date: June 20, 2018  
 Service Period: May 18 to Jun 19 (33 Days)  
 Total Gallons: Y,YYY

**Account Summary – See page 3 for Account Detail**

Prior Billing:	=	\$XX.XX
Payments - Thank You!	=	\$XX.XX
Balance Forward:	=	\$XX.XX
Service Related Charges:	+	\$XX.XX
Taxes:	+	\$XX.XX
<b>Total Amount Due:</b>	<b>=</b>	<b>\$XX.XX</b>



Service to: 1234 ANYWHERE ST  
 CITY, ST ZIP CODE

PO Box 790247  
 ST Louis, MO 63179-0247

9001 1 AB 0 301 00001008001000002 0047 2 P03180  
 JOHN Q CUSTOMER  
 1234 ANYWHERE ST  
 UNIT 1234  
 CITY ST 00000-0000

Account No. **1012-210001234567**

Total Amount Due:	<b>\$XX.XX</b>
Payment Due By:	<b>July 6, 2018</b>

If paying after 7/6/18, pay this amount: \$XX.XX

Amount Enclosed \$

KENTUCKY AMERICAN WATER  
 PO BOX 790247  
 ST LOUIS, MO 63179-0247

0001012210001234 567000000000000000000000014

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 9/2/2022**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

11. SAMPLE BILL

Messages from Kentucky American Water

- If you would like a copy of our tariff please visit [www.kentuckyamwater.com](http://www.kentuckyamwater.com), call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.

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**CUSTOMER SERVICE**  
 1-800-678-6301  
 HOURS: M-F, 7am-7pm • Emergencies: 24/7  
 TTY/TDD FOR THE HEARING IMPAIRED:  
 711 (and then reference Customer Service number listed above)

**SERVICES**

- Go Paperless:** Save time. Save money. Sign up for Paperless Billing and Auto Pay on My Account at [amwater.com/myaccount](http://amwater.com/myaccount). Not registered? Log in and be sure to have your account number handy.
- Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit [kentuckyamwater.com](http://kentuckyamwater.com). Under Water Quality, select Water Quality Reports.
- H2O Help To Others:** This program helps low income customers who qualify with their water bills. For more information, visit [kentuckyamwater.com](http://kentuckyamwater.com). Under Customer Service & Billing, select Low Income Program.

**EXPLANATION OF OTHER TERMS**

- Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
- Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
- Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
- Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at [kentuckyamwater.com](http://kentuckyamwater.com). Under Customer Service & Billing, select Your Water Rates.
- Correspondence:** Please send written correspondence to PO Box 578, Altam, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

**H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need**

I'm adding a one time contribution of \$\_\_\_\_\_ with my payment.

I'd like to add a recurring contribution to each bill of \$\_\_\_\_\_. I understand this amount will be added to each bill.

Address Change(s) \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone Number \_\_\_\_\_  Mobile Number \_\_\_\_\_

Email Address \_\_\_\_\_

**Other ways to pay your bill**

- Auto Pay**  
 Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!
- Online**  
 With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit [amwater.com/MyAccount](http://amwater.com/MyAccount) or pay without registration at [www.amwater.com/billpay](http://www.amwater.com/billpay) (fee may apply)
- In Person**  
 We have agreements with several authorized payment locations in our service area. Visit our website to find one near you.



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11. SAMPLE BILL

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08/26/2022




**Meter Reading and Usage Summary**

Meter No.	Register Type	Size	From Date	To Date	Previous Read	Current Read	Meter Units*	Billing Units**	Water Used in Gallons
E123456789	Single	5/2"	05/16/2018	06/15/2018	YYY (A)	YYY (A)	Y	YY YY	Y,YYY

A = Actual E = Estimate      \*1 Meter unit = 100 cubic feet or 7.48 gallons of water      \*\*1 Billing Unit = 100 gallons of water


**Billed Usage History (graph shown in 100 gallons)**

■ Y,YYY gallons = usage for this period  
 ■ Y,YYY gallons = usage for same period last year



**Next Scheduled Read Date:** on or about Jul 15, 2018  
**Account Type:** Residential

Average daily use for this period is: **YY gallons**



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**Account Detail**

Service to: 1234 ANYWHERE STREET, CITY, STATE, ZIP CODE

Prior Billing	XX.XX
Balance from last bill	XX.XX
Payments	-XX.XX
Payments as of Jun 5, Thank you!	-XX.XX
<b>Balance Forward</b>	<b>XX.XX</b>

**Service Related Charges - 05/15/18 to 06/15/18**

<b>Water Service</b>	<b>XX.XX</b>
Water Service Charge	XX.XX
Water Usage Charge (YY.YY x \$K.XXXX)	XX.XX
<b>Wastewater Service</b>	<b>XX.XX</b>
Wastewater Base Service Charge	XX.XX
Wastewater Usage Charge (YY.YY x \$K.XX)	X.XX
<b>Other Charges</b>	<b>X.XX</b>
KRA Withdrawal Fee (YY.YY x \$K.XXXX)	X.XX
<b>Total Service Related Charges</b>	<b>XX.XX</b>
<b>Taxes</b>	<b>X.XX</b>
School District Tax (\$01.XX x 2.222%)	X.XX
<b>Total Current Period Charges</b>	<b>XX.XX</b>

**Total Amount Due**  **\$XX.XX**

**Understanding Your Bill**

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available 8 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: <https://www.kawater.com/kywh/uhb>.

**ISSUED:** September 30, 2022  
**EFFECTIVE:** September 2, 2022

**ISSUED BY:** /s/Kathryn Nash  
**Kathryn Nash**  
 President  
 2300 Richmond Road, Lexington, KY 40502

**KENTUCKY  
 PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
 Executive Director



**EFFECTIVE**  
**9/2/2022**  
 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

12. LIABILITY OF THE COMPANY

- (a) The Company shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage resulting from the sewer service, due to any cause whatsoever. The Company will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.
- (b) The Company will make every effort to maintain the sewer collection system that is required for reasonable service, but it does not guarantee to furnish service at all times.
- (c) The Company shall not be responsible for accidents or damages resulting from the discontinuance of service, nor by reason of the breaking of any main, sewer pipe, fixture or appliance whether owned by the company or Customer, and no person shall be entitled to damages nor have any portion of a payment refunded for any interruption of service. The Company will exercise every care in this matter, and in the event of the necessity of turning off water, every reasonable effort will be made to notify the Customer.
- (d) The Company shall not be considered in any manner an insurer of property or persons. The Company agrees to furnish such sewer service as shall then be available and not other or greater, and it shall be free and exempt from any and all claims for damages on account of any injury to property or persons for any other cause whatsoever.

13. GENERAL

- (a) No person shall connect or disconnect to the sewer main without the consent of the Company. Penalties provided by law for any such action will be rigidly enforced.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these Rules and Regulations.
- (c) Any complaint against the service or employees of the Company should be made at the office of the Company and preferably in writing. The customer shall give immediate notice to the Company of any irregularities or unsatisfactory service and of any defects known to the Customer.

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**Kathryn Nash**  
**President**  
**2300 Richmond Road, Lexington, KY 40502**

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<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 9/2/2022 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)</b>

14. APPROVAL OF RULES AND REGULATIONS

- (a) All Rules and Regulations of the Company are subject to the approval of the Public Service Commission of the State of Kentucky, or its successor, and if any part thereof should be adjudged to be in violation of any rule or order made by the Commission, then that particular part shall be ineffective but without in any way affecting the other portions thereof.

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**CLASSIFICATION OF SERVICE – ROCKWELL VILLAGE**

**Applicable**

Applicable to all customers in Rockwell Village Subdivision and the adjoining Industrial Park in western Clark County, Kentucky.

**Availability of Service**

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority metered Service, provided that the connection of any additional customer does not exceed the capacity of the plant.

**Monthly Rates**

	For service rendered from August 28, 2022 to September 1, 2023	For service rendered from September 2, 2023 to September 1, 2024	For service rendered from September 2, 2024 to September 1, 2025	For service rendered on and after September 2, 2025	T T T T
<b>First 10,000 gallons</b>	\$40.21 Minimum Bill	\$49.62 Minimum Bill	\$61.37 Minimum Bill	\$76.03 Minimum Bill	T, I T
<b>Over 10,000 gallons</b>	\$0.00335 per gallon	\$0.00413 per gallon	\$0.00511 per gallon	\$0.00633 per gallon	T, I T

**ISSUED:** September 30, 2022  
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 Executive Director




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**EFFECTIVE  
 9/2/2022**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**CLASSIFICATION OF SERVICE – OWENTON**

**Applicable**

Applicable to all customers in the City of Owenton

**Availability of Service**

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority service.

**Monthly Rates**

	For service rendered from August 28, 2022 to September 1, 2023	For service rendered from September 2, 2023 to September 1, 2024	For service rendered from September 2, 2024 to September 1, 2025	For service rendered on and after September 2, 2025	T T T T
<b>First 2,000 gallons</b>	\$33.47 minimum bill	\$41.30 minimum bill	\$51.08 minimum bill	\$63.28 minimum bill	T, I T
<b>Next 1,000 gallons</b>	\$0.01520 per gallon	\$0.01876 per gallon	\$0.02320 per gallon	\$0.02874 per gallon	T, I T
<b>Next 2,000 gallons</b>	\$0.01196 per gallon	\$0.01476 per gallon	\$0.01826 per gallon	\$0.02262 per gallon	T, I T
<b>Next 5,000 gallons</b>	\$0.01083 per gallon	\$0.01337 per gallon	\$0.01653 per gallon	\$0.02048 per gallon	T, I T
<b>Next 10,000 gallons</b>	\$0.00969 per gallon	\$0.01195 per gallon	\$0.01478 per gallon	\$0.01832 per gallon	T, I T
<b>Next 20,000 gallons</b>	\$0.00854 per gallon	\$0.01054 per gallon	\$0.01304 per gallon	\$0.01615 per gallon	T, I T
<b>All over 40,000 gallons</b>	\$0.00815 per gallon	\$0.01006 per gallon	\$0.01244 per gallon	\$0.01541 per gallons	T, I T

**ISSUED:** September 30, 2022  
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**President**  
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Reserved for future use.

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<b>EFFECTIVE 9/2/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**KENTUCKY-AMERICAN WATER COMPANY**  
**Sewer service in Bourbon, Clark, Franklin and Owen Counties**

P.S.C. Ky. No. 4  
Original Sheet No. 19

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Reserved for future use.

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**ISSUED:** September 30, 2022  
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**ISSUED BY:** /s/Kathryn Nash  
**Kathryn Nash**  
**President**  
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<b>EFFECTIVE</b> <b>9/2/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**CLASSIFICATION OF SERVICE - OWENTON**

**CONNECTION FEE**

**Applicable**

Applicable to all customers in the City of Owenton.

**Availability of Service**

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority metered Service.

**Residential**

Residential – single family residence and duplexes	\$625.00
Apartment buildings having 3 to 8 units	\$1,250.00 per building
Apartment buildings having 9 to 16 units	\$1,500.00 per building
Apartment buildings having 17 or more units	\$125.00 per unit

**Commercial and Industrial**

Commercial and industrial establishments – establishments placing large amounts of waste in system will be contracted separately	\$3,000.00
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**Transient Commercial/Governmental Residential**

Transient Commercial/Governmental Residential-type uses and facilities for such use	\$900.00
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Each additional room made available for occupancy/use by customers or expected users of a motel, hotel or term-occupant or patients of a hospital, nursing home or extended care

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Executive Director



**EFFECTIVE  
9/2/2022**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

facility or each room to be used as a classroom or restroom in an educational building or educational facility \$100.00 per room  
Multi-Use Building or Facilities

Where a building or facility has more than one permitted use, the greater or greatest fee hereunder for such permitted use shall be charged or levied for the sewer connection.

**KENTUCKY-AMERICAN WATER COMPANY**  
**Sewer service in Bourbon, Clark, Franklin and Owen Counties**

P.S.C. Ky. No. 4  
Original Sheet No. 21

**CLASSIFICATION OF SERVICE – OWENTON**

**DELIVERED WASTE SERVICE**

**Applicable**

Applicable to all persons delivering waste for deposit and treatment into the Owenton wastewater treatment system located at 385 Carter Lane, Owenton, Kentucky 40359.

**Availability of Service**

Available to all persons delivering waste for deposit and treatment into the Owenton wastewater treatment system located at 385 Carter Lane, Owenton, Kentucky 40359. The Company reserves the right to refuse or suspend its acceptance of delivered waste.

**Rate**

The Rate is \$20.00 per thousand gallons of material delivered.

**ISSUED:** September 30, 2022  
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**CLASSIFICATION OF SERVICE - MILLERSBURG**

**Applicable**

Applicable to all customers in the City of Millersburg.

**Availability of Service**

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority service.

**Monthly Rate**

<b>For service rendered from August 28, 2022 to September 1, 2023</b>	<b>For service rendered from September 2, 2023 to September 1, 2024</b>	<b>For service rendered from September 2, 2024 to September 1, 2025</b>	<b>For service rendered on and after September 2, 2025</b>
\$0.01428 per gallon	\$0.01762 per gallon	\$0.02179 per gallon	\$0.02700 per gallon

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**ISSUED:** February 6, 2024  
**EFFECTIVE:** September 2, 2022

**ISSUED BY:**           /s/Kathryn Nash            
Kathryn Nash  
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2300 Richmond Road, Lexington, KY 40502

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**CLASSIFICATION OF SERVICE – RIDGEWOOD SUBDIVISION**

**Applicable**

Applicable to all customers in the Ridgewood Subdivision in Franklin County.

**Availability of Service**

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority service.

<b>For service rendered from August 28, 2022 to September 1, 2023</b>	<b>For service rendered from September 2, 2023 to September 1, 2024</b>	<b>For service rendered from September 2, 2024 to September 1, 2025</b>	<b>For service rendered on and after September 2, 2025</b>	T T T
\$43.25 monthly rate	\$53.38 monthly rate	\$66.01 monthly rate	\$81.78 monthly rate	I, T

**Disconnection Charge**

The charge for the physical disconnection of the sewer service line from the collecting main shall be \$750.

**Connection Charge**

The charge for the physical connection or reconnection of the sewer service to the collection main shall be \$750.

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**CLASSIFICATION OF SERVICE – NORTH MIDDLETOWN SUBDIVISION**

**Applicable**

Applicable to all customers in the City of North Middletown.

**Availability of Service**

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority for sewer service.

**Monthly Rate**

	For service rendered from August 28, 2022 to September 1, 2023	For service rendered from September 2, 2023 to September 1, 2024	For service rendered from September 2, 2024 to September 1, 2025	For service rendered on and after September 2, 2025	T T T
<b>First 2,000 gallons</b>	\$29.53 minimum bill	\$36.44 minimum bill	\$45.07 minimum bill	\$55.83 minimum bill	T, I
<b>Next 3,000 gallons</b>	\$0.01246 per gallon	\$0.01537 per gallon	\$0.01901 per gallon	\$0.02355 per gallon	T, I
<b>Next 5,000 gallons</b>	\$0.01080 per gallon	\$0.01332 per gallon	\$0.01648 per gallon	\$0.02041 per gallon	T, I
<b>Over 10,000 gallons</b>	\$0.00896 per gallon	\$0.01106 per gallon	\$0.01368 per gallon	\$0.01694 per gallon	T, I

**ISSUED:** September 30, 2022  
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**Kathryn Nash**  
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Executive Director




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9/2/2022**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**CLASSIFICATION OF SERVICE – CUSTOMER CLASSIFICATIONS**

**Residential** – Sales to single Premise residences, or to multiple Premises residences where each Premises is served through a single meter. Sprinkler services added to existing Premises coded as residential would also be coded as residential. For Premises served through a single meter with multiple owners, where usage is primary for residential purposes, and the water is billed to a homeowner association such as a condominium complex they will be classified as residential and charged the residential rate.

**Commercial** – Sales to multiple Premises residences served through a single meter or battery of meters. This would include two (or more) family houses and apartment houses. Sales to private schools, colleges, hospitals, churches and other private educational, cultural, social or religious organizations. Sales to business or manufacturing establishments where the water is not used principally in manufacturing or processing functions. This would include commercial offices of public utilities. Examples under this category are: stores, laundries, cleaners, shoe repair and other service establishments, garages and service stations, office buildings, sales offices or manufacturing or processing establishments, retail florists, theaters, bowling alleys, swim clubs, golf courses, manufacturing or processing establishment where water is used principally for sanitary purposes, barber shops. Water used for irrigation for agricultural purposes would normally be coded as commercial. Sprinkler services added to existing Premises coded as commercial or industrial would also be coded as commercial.

**Industrial** – Sales to manufacturing or processing establishments where the water is used principally in manufacturing or processing function. This would include public or private utility plants using water for steam generation, power production, etc.

**Other Public Authority or “OPA”** – Sales to municipal, county, state or federal agencies (other than the sales of water for resale). Examples under this category are: city buildings, public schools, public housing developments, libraries and hospitals, fire stations, county, state and federal buildings and agencies.

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**CLASSIFICATION OF SERVICE – CHARGES, TAXES & OTHER SIMILAR FEES**

**APPLICABLE**

Applicable to the entire Service Territory of Kentucky-American Water Company.

**AVAILABILITY OF SERVICE**

Available for Residential, Commercial, Industrial, and Other Public Authority customers.

**RATES**

There shall be added to the Customer's bill, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise, fee or other similar fee, charge or tax now or hereafter imposed upon the Company by local taxing authorities or the Kentucky River Authority, whether imposed by ordinance, franchise, statute or otherwise, and which fee, tax or charge is based upon Kentucky River water usage or a percentage of the gross receipts, net receipts, or revenues from sales of water or services rendered by the Company to the customer. Where more than one such charge, fee or tax is imposed, the total of such charges, fees or taxes applicable to a Customer may be billed to the customer as a single amount. Charges, Fees or taxes herein referred to shall in all instances be billed to customers on the basis of Company rates or usage effective at the time of billing, and on the basis of the tax rate of usage effective at the time billing is made.

There shall also be added to the Customer's bill, as a separate item, any fee, tax, or charge imposed upon the customer by a municipality or governmental agency, the purpose of which is to allocate among those customers identified by ordinance, franchise, statute or otherwise, the cost of fire hydrants imposed upon the municipality or governmental agency. Failure to pay this charge shall not constitute grounds for termination of service.

If a Customer receives both sewer and water service from the Company, the Customer will not be billed twice for such licenses, fees, charges, or taxes.

**ISSUED:** September 30, 2022  
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**RECONNECTION CHARGE**

**Applicable**

Applicable to the entire Service Territory of Kentucky-American Water Company.

**Availability of Service**

Available for all customers

When it is necessary to discontinue water service to any Premises because of a violation of the Company's Rules and Regulations on account of nonpayment of any bill for sewer service, a charge of six Dollars (\$6.00) will be made to cover the expense of turning on the water service. R

If a Customer receives both sewer and water service from the Company, the Customer will only be charged one Reconnection Charge per reconnection.

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**INSUFFICIENT FUNDS CHARGE**

In those instances where a customer renders payment to the Company by check or electronic funds transfer which is not honored upon deposit by the Company, the customer will be charged (\$12.00) to cover the processing costs.

If a Customer receives both sewer and water service from the Company, the Customer will only be charged one Insufficient Funds Charge per check or electronic funds transfer that is not honored.

**ISSUED:** September 30, 2022  
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**NEW ACCOUNT SET UP**

**ACTIVATION FEE**

**Applicable**

Applicable to all customers who request a new account or a change in ownership of an existing account.

**Availability of Service.**

Available for all customers.

**Rate**

Any activation fee of three (\$3.00) Dollars shall be charged to set up a new account or change an existing account. The activation fee covers the cost of meter reading and record change.

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If a Customer receives both sewer and water service from the Company, the Customer will only be charged one Activation Fee per new account or change in ownership of an existing account.

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**LATE PAYMENT FEE**

**APPLICABLE**

Applicable to the entire Service Territory of Kentucky-American Water Company.

**AVAILABILITY OF SERVICE**

Available for all customers.

**RATES**

Kentucky American Water Company shall charge a 5% late fee on all charges that are paid after the due date on the bill. The late payment fee is 5% calculated upon the amounts owed with the exception of any amounts Kentucky-American Water Company collects pursuant to a third-party billing service contract, or on previously assessed late payment fees or other penalty charges. The late payment charge will only be assessed once on any bill for rendered services. Customers who received a pledge for or notice of low income water assistance from an authorized agency will not be assessed or required to pay a late payment charge for the bill for which the pledge or notice is received.

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**PARTIAL PAYMENT PLANS**

A partial payment plan may be negotiated in writing or by phone. The plan will be in the form shown below. If negotiated by phone, on the line for customer's signature, the words "by phone" will be written along with the customer's name and date. A copy will be given to or mailed to the customer. Any outstanding balance must be paid before the next bill is issued.

Account Number \_\_\_\_\_

Date \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_ owes Kentucky-American Water Company a bill for service in the amount of \$ \_\_\_\_\_, which covers the period from \_\_\_\_\_ to \_\_\_\_\_, and agrees to pay this bill in full before \_\_\_\_\_ and further agreed to make the following payments:

Date	Amount
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

If payment is not made on the specified date, the water service will be disconnected immediately. In the event service is disconnected, the unpaid balance and a reconnection fee must be paid before service is restored. If more than two extensions for payment are granted in a two-year period, a deposit will be required equal to one and one-third times the estimated average quarterly water bill or two times the estimated average monthly water bill.

\_\_\_\_\_  
Customer's Signature

\_\_\_\_\_  
Kentucky-American Water Company

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**President**  
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**KENTUCKY  
PUBLIC SERVICE COMMISSION**  
**Linda C. Bridwell**  
Executive Director  
*Linda C. Bridwell*  
**EFFECTIVE**  
**9/2/2022**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



**INDUSTRIAL/COMMERCIAL USER POLICY**

**1.0 PURPOSE**

This Policy sets forth uniform requirements for existing and future Industrial/Commercial Users (referred to as Users throughout the remainder of the document) who discharge directly or indirectly into the wastewater collection and treatment system ("System") of Kentucky American Water ("Utility"). This Policy is designed to ensure that Users take no action which would prevent the Utility from complying with the requirements of the Commonwealth of Kentucky's Division of Water of the Natural Resources and Environmental Protection Cabinet ("DOW").

**2.0 OBJECTIVES**

The objectives of this Policy are to: (1) prevent the introduction of pollutants or materials into the wastewater system that interfere with the System's operation, contaminate the resulting sludge, pass through the System into the receiving waters or the atmosphere, or otherwise are incompatible with the System; (2) improve the opportunity to recycle and reclaim wastewater and sludge; and (3) ensure equitable distribution of the cost of the treatment and collection system.

**3.0 POLICY**

All Users that have identified substances which potentially may interfere with the Utility's ability to meet its KPDES Permit requirements are subject to this Policy and shall comply with its terms and those of approved Operating Agreements ("Operating Agreements") between Users and the Utility. Where a conflict between the terms of this Policy and an Operating Agreement occurs, the terms of this Policy shall control.

Users shall arrange and shall cause any required analyses to be performed. A laboratory approved by the Utility shall perform all analyses. Users shall bear all costs associated with these analyses. The Utility may conduct sampling and analysis of a User's effluent discharges at its discretion. Any industrial/commercial user subject to federal and/or state pre-treatment requirements, with discharges to KAW's sanitary waste system, may be subject to a surcharge for additional waste monitoring services to ensure compliance with KAW's KPDES discharge permit. The industrial/commercial discharger surcharge is a method of applying the additional cost of required monitoring to those users whose discharge necessitates the additional activities. The surcharge fee is \$500 per month, with an additional bi-annual fee of \$1,000 (once every two years).

This Policy shall be administered and enforced for the Utility by a registered professional engineer or appropriately certified wastewater treatment plant operator experienced in wastewater and sewer regulation and management.

**4.0 SEWER USE**

Within 30 days from the effective date of this Policy, existing Users meeting the criteria shall submit to the Utility a completed User Information Form. Within 30 days of the Utility's receipt of the User Information Form, the Utility and the User shall enter an Operating Agreement incorporating the requirements of this Policy. Users failing to enter such an Operating Agreement within 60 days of the Policy's effective date are subject to termination of service and disconnection from the System.

**ISSUED:** October 25, 2016  
**EFFECTIVE:** October 7, 2016

**ISSUED BY:** /s/Nick O. Rowe  
**Nick O. Rowe**  
**President**  
**2300 Richmond Road, Lexington, KY 40502**  
*Issued by authority of an Order of the Public Service Commission  
in Case No. 2016-00222 dated September 27, 2016.*

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Talina R. Mathews</b> EXECUTIVE DIRECTOR <i>Talina R. Mathews</i>
<b>EFFECTIVE</b> <b>10/7/2016</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

No prospective User shall connect to or use any existing connection of the system before submitting a completed User Information Form to the Utility and entering an Operating Agreement with the Utility.

The Utility may assess to any User who violates any provision of this Policy or its Agreement a charge equal to the amount of damage to the System or costs incurred by the Utility that result from the violation. Such costs may include, but are not limited to, civil or criminal penalties assessed to the Utility as a result of the User's violation and attorney's fees and other costs incurred in civil and criminal proceedings resulting from the User's violation. The Utility may, at its discretion, also terminate a User's service for violations of this Policy.

Users who discharge only domestic or "restroom waste" into the System shall complete the applicable portions of the User Information Form set forth at Section 9.1 and execute the Operating Agreement set forth at Section 10.1 of this Policy.

All Users shall complete and submit the User Information Form set forth at Section 9.1 in its entirety and shall execute the Operating Agreement set forth at Section 10.2. This Operating Agreement shall be tailored to the User's discharge activity and shall enable the Utility to comply with its Kentucky Pollutant Discharge Elimination System Permit ("KPDES Permit").

No User shall place, deposit, or permit to be deposited into the System any wastewater containing or having:

- any storm water, ground water, roof run-off, subsurface drainage, or cooling water.
- a temperature higher than 104 degrees F.
- any gasoline, benzene, naphtha, fuel oil, or other flammable or explosive liquids, solids, or gases; and in no case any pollutant with a closed cup flashpoint of less than 140 degrees F., or which causes the System to exceed 10 percent of the lower explosive limit at any point.
- any garbage that has not been ground by suitable garbage grinders.
- any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastic, wood, manure, or any other solids or viscous substances capable of causing obstructions or other interferences with proper operation of the System.
- toxic or poisonous substances in sufficient quantity to injure or interfere with any wastewater treatment process, to constitute hazards to humans or animals, or to create any hazard in waters which receive treated effluent from the System.
- noxious or malodorous gases or substances capable of creating a public nuisance including pollutants which result in the presence of toxic gases, vapors, or fumes.
- solids of a character or quantity that require special and unusual attention for their handling.
- any substance which may affect System effluent and cause the Utility to violate the requirements of its Permit.

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- any substance which would cause the System to fail to comply with sludge use, recycling, or disposal guidelines or regulations issued pursuant to the federal laws governing air or water quality, the Toxic Substances Act, or any applicable enactment of the Commonwealth of Kentucky.

- color which is not removed in the treatment process.

- medical or infectious wastes, radioactive waste or isotopes, or any pollutant, including BOD pollutants, released at a flow rate or concentration which would interfere with operation of the System.

The Utility may, at reasonable times, inspect the interior or exterior of any building connected or to be connected to the System, inspect and copy appropriate records, and inspect and test sampling equipment. The Utility may, at any reasonable time, perform a smoke test on or test the discharges of any facility connecting a building to the System.

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5.0 USER MANAGEMENT REQUIREMENTS

5.1 Change in Discharge

Users shall at all times comply with Operating Agreements. No facility expansion, production increase, or process modification that will cause a new, different, or increased discharge into the System may be implemented without the Utility's prior approval and until the execution of a written amendment to the User's existing Operating Agreement. Requests for modification of an Operating Agreement must be submitted in writing to the Utility not less than 90 days prior to the User's proposed implementation date. No facility expansion, production increase, or process modification shall be approved that causes a discharge that would cause the Utility to violate its KPDES Permit.

5.2 Non-Compliance Notification

Upon learning that it is not complying with its Operating Agreement or that an unavoidable event will prevent its compliance with its Operating Agreement, the User shall immediately notify the Utility of:

- the nature and cause of the non-complying discharge;
- the time when the non-complying discharge began or is expected to begin and its duration; and
- the steps taken by the User to achieve compliance and prevent a recurrence of the non-complying discharge.

If the User learns of its failure to comply as a result of sampling and analysis, it shall repeat the sampling and analysis within 24 hours of learning of its failure to comply and immediately provide to the Utility the results of the first and second sampling and analysis.

5.3 Termination of Service

After a reasonable attempt to obtain compliance, the Utility may terminate service for:

- Discharges not permitted by the User's Agreement or in excess of those permitted, upon ten days written termination notice;
- Falsification of reports, upon ten days written termination notice;
- Unapproved modification of sampling equipment or methods, upon ten days written termination notice;
- (For customers discharging only domestic or "restroom waste") Refusal to allow the Utility timely access to the User's premises, upon ten days written termination notice;
- (For customers discharging wastes other than domestic or "restroom waste") Refusal to allow the Utility timely access to the User's premises, upon two days written termination notice;
- Any discharge which presents a hazard to public health and safety, the welfare of the local environment, or the System, without advance notice.

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6.0 OPERATING AGREEMENTS

6.1 Transferability

No Operating Agreement may be transferred without the Utility's prior written approval. No approval will be granted by the Utility unless the transferee has agreed in writing to be bound by the terms of the transferred Agreement.

6.2 Modification

Upon 30 days notice to Users and to the Commission, the Utility may modify or amend existing Operating Agreements to impose additional restrictions, conditions, prohibitions, or monitoring requirements upon Users as may be required of the Utility by DOW as a condition for maintaining or renewing its KPDES Permit.

7.0 MONITORING AND REPORTING

7.1 Representative Samples

Samples shall be representative of the volume and nature of the monitored discharge.

7.2 Reporting

Unless otherwise provided in its Agreement, Users shall submit to the Utility, by the 15th of the first month of each Quarter, User monitoring reports for the preceding Quarter. A completed "Self-monitoring Report Form", as set forth in Section 11.1 of this Policy, shall be filed for each sample taken. Users shall submit with the User monitoring reports a completed "Chain of Custody Form", as set forth in Section 11.2 of this policy, for each sample taken.

7.3 Integrity of Samples

Samples shall be collected, handled, and preserved using methods approved by the U. S. Environmental Protection Agency ("EPA") and shall be analyzed by a Utility-approved laboratory according to methods contained in Title 40, Code of Federal Regulations, Part 136, or otherwise approved by the EPA ("E.P.A approved procedures").

7.4 Chain of Custody

Sample containers shall be labeled at the time of collection and the following information shall be affixed to the label with waterproof ink: sample number, name of collector, and the date, time, and place of collection. The User shall maintain a field log with all information required for the label and the name of the user, location of sampling point, and type of sample. A Chain-of-Custody form containing all information recorded in the field log plus the signature of all persons who have had custody of the sample and the dates of possession shall accompany each sample that is provided to the laboratory. The format of the Chain-of-Custody form is set forth at Section 11.2 of this Policy.

7.5 Record Retention

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Users shall maintain records of all monitoring information, including all calibration and maintenance records and all original chart recordings for continuous monitoring instruments, and copies of all reports required by this policy, for at least three years from creation of the record.

7.6 Definitions

- Composite Sample when performed automatically by mechanical instrument shall mean a sample that is collected over time, formed either by continuous sampling or by mixing discrete samples. The sample may be either a time composite sample (composed of discrete sample aliquots collected in one container at constant time intervals providing representative samples irrespective of stream flow) or a flow proportional sample (collected either as a constant sample volume at time intervals proportional to stream flow, or collected by increasing the volume of each aliquot as the flow increases while maintaining a constant time interval between aliquots). Composite samples taken manually shall be comprised of no fewer than four samples of equal volume collected over a 24 hour period at intervals proportionate to discharge flow, or a sample portion collected continuously over a 24 hour period at a rate proportional to the discharge flow. Methods for composite sampling must be approved in advance by the Utility.

- Biochemical Oxygen Demand (BOD or BOD-5) shall mean the measure of decomposable organic matter in wastewater as represented by the oxygen used over a period of five days at 20 degrees C, as determined by E.P.A. approved procedures.

- Total Suspended Solids (TSS) shall mean the insoluble solid matter suspended in wastewater that is separable by laboratory filtration according to E.P.A. approved procedures.

- Oil and Grease (Total) shall mean all vegetable and animal matter, hydrocarbons, waxes, oils, gasoline, heavy fuel, or lubricating oils as determined according to E.P.A. approved procedures.

- Daily Maximum shall mean the maximum allowable discharge of a pollutant during a calendar day. Where daily maximum limitations are expressed in units of mass, the daily discharge is the total mass discharged over the course of the day. Where daily maximum limitations are expressed in terms of concentration, the daily discharge is the arithmetic average measurement of the pollutant concentration derived from all measurements taken that day.

- Grab Sample shall mean an individual sample collected in less than 15 minutes, without regard for flow or time.

- Instantaneous Maximum Concentration shall mean the maximum concentration allowed in any single grab sample.

- Cooling Water, Uncontaminated, shall mean water used for cooling purposes only which has no direct contact with any raw material, intermediate, or final product and which does not contain a level of contaminants detectably higher than that of the intake water.

- Cooling Water, Contaminated, shall mean water used for cooling purposes only which may become contaminated either through the use of water treatment chemicals used as corrosion inhibitors or biocides, or by direct contact with process materials or wastewater.

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- Monthly Average shall mean the arithmetic mean of the values for effluent samples collected during a calendar month or specified 30 day period.
- Weekly Average shall mean the arithmetic mean of the values for effluent samples collected over a period of seven consecutive days.
- Bi-Weekly shall mean once every other week.
- Bi-Monthly shall mean once every other month.
- Quarterly shall mean once every three months.
- By-Pass shall mean the intentional diversion of wastes from any portion of the treatment facility.

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7.7 MONITORING REQUIREMENTS

From the period beginning the effective date of the Operating Agreement, the User shall monitor any designated outfall for the following parameters, at the indicated frequency:

Sample Parameter (Units)	Measurement Location	Frequency	Sample Type
Flow (gpd)	Meter washer	Daily	Meter
Flow (gpd)	Master meter	Continuous	Meter
BOD5	MH 001	4/year	Composite
NH3-N	MH 001	4/year	Composite
TSS	MH 001	4/year	Composite
Total Oil & Grease	MH 001	4/year	Grab
PH	MH 001	4/year	Grab
Phosphorus(T)	MH 001	4/year	Composite
Cadmium (T)	MH 001	4/year	Composite
Chromium (T)	MH 001	4/year	Composite
Copper (T)	MH 001	4/year	Composite
Lead (T)	MH 001	4/year	Composite
Nickel (T)	MH 001	4/year	Composite
Silver (T)	MH 001	4/year	Composite
Zinc (T)	MH 001	4/year	Composite
Cyanide (T)	MH 001	4/year	Grab
TTO	MH 001	2/year	Composite

Daily flows are to be recorded from the Users flow meter.

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8.0 DISCHARGE LIMITS

No discharge into the Utility's system may exceed the following limits:

DISCHARGE LIMITATIONS			
PARAMETER	UNIT	24 HOUR MAXIMUM CONCENTRATION (mg/L)	MONTHLY AVERAGE CONCENTRATION (mg/L)
Flow	GPD	Report	Report
Arsenic, total	mg/L	0.10	
Cadmium, total	mg/L	0.06	0.06
Chromium, total	mg/L	1.0	0.84
Chromium, hexavalent	mg/L	0.10	
Copper, total	mg/L	1.1	1.02
Cyanide, total	mg/L	0.1	0.1
Iron, total	mg/L	15.0	
Lead, total	mg/L	0.30	0.21
Mercury, total	mg/L	0.0005	
Nickel, total	mg/L	0.7	0.7
Silver, total	mg/L	0.10	0.1
Zinc, total	mg/L	1.3	0.73
Ammonia Nitrogen	mg/L	30	
Phosphorus	mg/L	1.0	
Oil/Grease, Total	mg/L	100	
PH, S.U.	mg/L	9.5	
TSS	mg/L	250	
BOD-5	mg/L	250	
TTO	mg/L	1.05	

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9.0 USER INFORMATION FORM

As set forth in section 3.0 of the Industrial/Commercial User Policy, the following form must be completed and submitted to the Utility by all current users within 30 days of Commission approval of this and prior to connection to the system by prospective Users.

*USER INFORMATION FORM*

*NOTE: Please read all attached instructions prior to completing this application.*

1.1 Facility Name: \_\_\_\_\_  
Operator Name: \_\_\_\_\_

*Is the operator identified the owner of the facility?*

*Yes ( ) No ( ) If no, provide the name and address of the operator and submit a copy of the contract or other documents indicating the operator's scope of responsibility for the facility*

1.2 Facility Address:  
Street: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

1.3 Business Mailing Address:  
Street: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

1.4 Designated Signatory Authority of the Facility:  
(Attach similar information for each authorized representative)  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone Number: \_\_\_\_\_

1.5 Designated Facility Contact:  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone Number: \_\_\_\_\_  
Fax Number: \_\_\_\_\_

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2.0 *BUSINESS ACTIVITY:*

2.1 *If your facility employs or will employ processes in any of the industrial categories or business activities listed below (regardless of whether they generate wastewater, waste sludge, or hazardous wastes), place a check beside the category of business activity (check all that apply).*

*INDUSTRIAL CATEGORIES\**

- |   |   |
|---|---|
| <input type="checkbox"/> Aluminum Forming                   | <input type="checkbox"/> Asbestos Manufacturing                         |
| <input type="checkbox"/> Battery Manufacturing              | <input type="checkbox"/> Can Making                                     |
| <input type="checkbox"/> Coal Mining                        | <input type="checkbox"/> Coil Coating                                   |
| <input type="checkbox"/> Copper Forming                     | <input type="checkbox"/> Electric and Electronic Components Manufacture |
| <input type="checkbox"/> Electroplating                     | <input type="checkbox"/> Feedlots                                       |
| <input type="checkbox"/> Fertilizer Manufacturing           | <input type="checkbox"/> Foundries (Metal Molding and Casting)          |
| <input type="checkbox"/> Glass Manufacturing                | <input type="checkbox"/> Grain Mills                                    |
| <input type="checkbox"/> Inorganic Chemicals                | <input type="checkbox"/> Iron and Steel                                 |
| <input type="checkbox"/> Leather Tanning and Finishing      | <input type="checkbox"/> Metal Finishing                                |
| <input type="checkbox"/> Nonferrous Meta Forming            | <input type="checkbox"/> Nonferrous Metals Manufacturing                |
| <input type="checkbox"/> Organic Chemicals Manufacture      | <input type="checkbox"/> Paint and Ink Formulating                      |
| <input type="checkbox"/> Paving and Roofing Manufacture     | <input type="checkbox"/> Pesticides Manufacturing                       |
| <input type="checkbox"/> Petroleum Refining                 | <input type="checkbox"/> Pharmaceutical                                 |
| <input type="checkbox"/> Plastic, Synthetic Materials Mfgr. | <input type="checkbox"/> Plastics Processing Manufacturing              |
| <input type="checkbox"/> Porcelain Enamel                   | <input type="checkbox"/> Pulp, Paper and Fiberboard Manufacturing       |
| <input type="checkbox"/> Rubber                             | <input type="checkbox"/> Soap and Detergent Manufacturing               |
| <input type="checkbox"/> Steam Electric                     | <input type="checkbox"/> Sugar Processing                               |
| <input type="checkbox"/> Textile Mills                      | <input type="checkbox"/> Timber Products                                |

\* *A facility whose processes are within these business areas may be a "categorical user" and subject to Environmental Protection Agency (EPA) categorical pretreatment standards.*

2.2 *Give a brief description of all operations at this facility including primary products or services (attach additional sheets if necessary):*

2.3 *Indicate applicable Standard Industrial Classification (SIC) for all processes. (If more than one applies, list in descending order of importance):*

- a. \_\_\_\_\_ b. \_\_\_\_\_ c. \_\_\_\_\_ d. \_\_\_\_\_ e. \_\_\_\_\_

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*Talina R. Mathews*

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2.4 *Product Volume:*

<i>PRODUCT (Brandname) (levels with others and no. u.l.)</i>	<i>PAST CALENDAR YEAR Amounts Per Day (Daily Units)</i>		<i>ESTIMATE THIS CALENDAR YEAR Amounts Per Day (Daily Units)</i>	
	<i>Average</i>	<i>Maximum</i>	<i>Average</i>	<i>Maximum</i>

3.0 *WATER SUPPLY:*

3.1 *Water Resources: (check as many as are applicable)*

( ) *Private Well*    ( ) *Surface Water*  
( ) *Municipal Water (Specify city):* \_\_\_\_\_  
( ) *Other (Specify):* \_\_\_\_\_

3.2 *Name on Water Bill:* \_\_\_\_\_  
*Street:* \_\_\_\_\_ *City:* \_\_\_\_\_ *State:* \_\_\_ *Zip:* \_\_\_\_\_

3.3 *Water Service Account Number:* \_\_\_\_\_

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3.4 List Average Water Use on Premises: (New facilities may estimate)

TYPE	AVERAGE WATER USAGE (GPD)	INDICATE (E) ESTIMATED OR (M) MEASURED
a. Contact cooling water		
b. Non-contact cooling water		
c. Boiler feed		
d. Process		
e. Sanitary		
f. Air pollution control		
g. Contained in product		
h. Plant and equipment washdown		
i. Irrigation and lawn watering		
j. Other		
k. TOTAL OF a-j		

4.0 SEWER INFORMATION:

4.1 For an Existing Business:

Is the building presently connected to the Kentucky American Water sanitary sewer system?

( ) Yes: Sanitary sewer account number \_\_\_\_\_  
( ) No: Have you applied for a sanitary sewer hookup? ( ) Yes ( ) No

For a New Business:

Have you applied for a building permit if a new facility will be constructed? ( ) Yes ( ) No  
Will you be connected to the Kentucky American Water sewer system? ( ) Yes ( ) No

4.2 List size, descriptive location, and flow of each facility sewer that connects to the sewer system. (If more than four, attach additional information on another sheet.)

Sewer Size	Descriptive Location of Sewer Connection or Discharge Point	Average Flow(GPD)

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5.0 WASTEWATER DISCHARGE INFORMATION:

5.1 Does (or will) this facility discharge any wastewater other than from restrooms to the sewer system?

- ( ) Yes (Complete the remainder of this application.)  
( ) No (Skip to Section 9.)

5.2 Provide the following information on wastewater flow rate: (New facilities may estimate)

Hours/Day Discharge (e.g., 8 hours/day)

M \_\_\_\_ T \_\_\_\_ W \_\_\_\_ TH \_\_\_\_ F \_\_\_\_ SAT \_\_\_\_ SUN \_\_\_\_

Hours of Discharge (e.g., 9 a.m. to 5 p.m.)

M \_\_\_\_ T \_\_\_\_ W \_\_\_\_ TH \_\_\_\_ F \_\_\_\_ SAT \_\_\_\_ SUN \_\_\_\_

Peak Hourly Flow Rate (Gals) \_\_\_\_\_ Maximum Daily Flow Rate (Gals) \_\_\_\_\_  
Annual Daily Average (Gals) \_\_\_\_\_

5.3 If batch discharges occurs or will occur, indicate: (New facilities may estimate)

Number of batch discharges, \_\_\_\_\_ per day

Average discharge per batch, \_\_\_\_\_ (Gals)

Time of batch discharges, \_\_\_\_\_ (days of week) at \_\_\_\_\_ (hours of day)

Flow Rate, \_\_\_\_\_ gallons/minute, Percent of total discharge, \_\_\_\_\_%

5.4 Schematic Flow Diagram - For each major activity in which wastewater is or will be generated, draw a diagram of the flow of material, products, water, and wastewater from the start of the activity to its completion, showing all unit processes. Indicate which processes use water and which generate wastestreams. Include the average daily volume and maximum daily volume of each wastestream (new facilities may estimate). If estimates are used for flow data, this must be indicated. Number each unit process having wastewater discharges to the sewer. Use these numbers when showing the unit processes in the building layout in Section 8. This drawing must be certified by a Kentucky Registered Professional Engineer.

Facilities that checked activities in question 2.1 of Section 2 are considered Categorical Industrial Users and should skip to Section 5.6.

ISSUED: October 25, 2016  
EFFECTIVE: October 7, 2016

ISSUED BY: /s/Nick O. Rowe  
Nick O. Rowe  
President

2300 Richmond Road, Lexington, KY 40502

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EXECUTIVE DIRECTOR

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5.5 For Non-categorical Users Only: List average wastewater discharge, maximum discharge, and type of discharge (batch, continuous or both), for each plant process. Include the reference number from the process schematic that corresponds to each process. (New facilities should provide estimates for each discharge).

No.	Process Description	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Answer questions 5.6 and 5.7 only if you are subject to categorical pretreatment standards

5.6 For Categorical Users: Provide the wastewater discharge flows for each of your processes or proposed processes. Include the reference number from the process schematic that corresponds to each process. (New facilities should provide estimates for each discharge).

No.	Regulated Process	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

No.	Dilution	Average Flow (GPD)	Maximum Flow (GPD)	Type of Discharge (batch, Contin., None)
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

5.7 For Categorical Users subject to Total Toxic Organic (TTO) Requirements: Provide the following TTO information.

Does (or will) this facility use any of the toxic organics that are listed under the TTO standard of the applicable categorical pretreatment standards published by the EPA?

Yes  No

Has the baseline monitoring report (BMR) been submitted which contains the TTO information?

Yes  No

Has a toxic organic management plan (TOMP) been developed?

Yes, (Please attach a copy)  No

ISSUED: **October 25, 2016**  
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5.8 Do you have, or plan to have, automatic sampling equipment or continuous wastewater flow metering equipment at this facility?

Current: Flow Metering ( ) Yes ( ) No  
Sampling Equipment ( ) Yes ( ) No  
Planned: Flow Metering ( ) Yes ( ) No  
Sampling Equipment ( ) Yes ( ) No

If so, please indicate the present or future location of this equipment on the sewer schematic and describe the equipment below:

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5.9 Are any process changes or expansions planned during the next three years that could alter wastewater volumes or characteristics? Consider production processes as well as air or water pollution treatment processes that may affect the discharge.

( ) Yes ( ) No, (skip question 5.10)

5.10 Briefly describe these changes and their effects on the wastewater volume and characteristics: (Attach additional sheets if needed.)

#### 6.0 CHARACTERISTICS OF DISCHARGE

All current industrial/commercial users are required to submit monitoring data on all pollutants that are regulated specific to each process. Use the table at the end of this section to report the analysis of the analytical results. Do Not Leave Blanks. For all other (non-regulated) pollutants, indicate whether the pollutant is known to be present (P), suspected to be present (S), or known not to be present (O), by placing the appropriate letter in the column for average reported values. Indicate on either the top of each table, or on a separate sheet, if necessary, the sample location and type of analysis used. Be sure methods conform to 40 CFR Part 136. If they do not, indicate what method was used.

New users should use the table to indicate what pollutants will be present or are suspected to be present in proposed wastestreams by placing a P (expected to be present), S (may be present), or O (will not be present) under the average reported values.

#### 7.0 TREATMENT

7.1 Is any form of wastewater treatment (see list below) practiced at this facility?

( ) Yes ( ) No

7.2 Is any form of wastewater treatment (or changes to an existing wastewater treatment) planned for this facility within the next three years?

( ) Yes ( ) No

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7.3 Treatment devices or processes used or proposed for treating wastewater or sludge (check as many as appropriate).

- |  |  |
|--|--|
| <input type="checkbox"/> Air Flotation                         | <input type="checkbox"/> Centrifuge                            |
| <input type="checkbox"/> Chemical Precipitation                | <input type="checkbox"/> Chlorination                          |
| <input type="checkbox"/> Cyclone                               | <input type="checkbox"/> Filtration                            |
| <input type="checkbox"/> Flow Equalization                     | <input type="checkbox"/> Grease or Oil Separation, type: _____ |
| <input type="checkbox"/> Grease Trap                           | <input type="checkbox"/> Grinding Filter                       |
| <input type="checkbox"/> Grit Removal                          | <input type="checkbox"/> Ion Exchange                          |
| <input type="checkbox"/> Neutralization, pH correction         | <input type="checkbox"/> Ozonation                             |
| <input type="checkbox"/> Reverse Osmosis                       | <input type="checkbox"/> Screen                                |
| <input type="checkbox"/> Sedimentation                         | <input type="checkbox"/> Septic Tank                           |
| <input type="checkbox"/> Solvent Separation                    | <input type="checkbox"/> Spill Protection                      |
| <input type="checkbox"/> Sump                                  | <input type="checkbox"/> Biological Treatment, type: _____     |
| <input type="checkbox"/> Rainwater Diversion or Storage        | <input type="checkbox"/> Other Chemical Treatment, type: _____ |
| <input type="checkbox"/> Other Physical Treatment, type: _____ | <input type="checkbox"/> Other, type: _____                    |

7.4 Describe the pollutant loadings, flow rates, design capacity, physical size, and operating procedures of each treatment facility checked above.

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7.5 Attach a process flow diagram for each existing treatment system. Include process equipment, by-products, by-product disposal method, waste and by-product volumes, and design and operating conditions.

7.6 Describe any changes in treatment or disposal methods planned or under construction for the wastewater discharge to the sanitary sewer. Please include estimated completion dates.

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7.7 Do you have a treatment plant operator?  Yes  No

(If yes,) Name: \_\_\_\_\_

Title: \_\_\_\_\_ Phone: \_\_\_\_\_

Full time: \_\_\_\_\_ (specify hours) Part time: \_\_\_\_\_ (specify hours)

Classification: \_\_\_\_\_ Certification No. \_\_\_\_\_

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- 7.8 Do you have a manual on the correct operation of your treatment equipment?  
( ) Yes ( ) No
- 7.9 Do you have a written maintenance schedule for your treatment equipment?  
( ) Yes ( ) No
- 8.0 FACILITY OPERATIONAL CHARACTERISTICS:

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8.1 *Shift Information*

Work Days	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.	Sun.
Shifts per work day:							
Empl's per Shift	1 <sup>st</sup> .						
	2 <sup>nd</sup> .						
	3 <sup>rd</sup> .						
Shift start and end times:	1 <sup>st</sup>						
	2 <sup>nd</sup>						
	3 <sup>rd</sup>						

8.2 *Indicate whether the business activity is:*

- ( ) *Continuous through the year, or*
- ( ) *Seasonal - Circle the months of the year which the business activity occurs:*

Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
<i>Comments:</i>											

8.3 *Indicate whether the facility discharge is:*

- ( ) *Continuous through the year, or*
- ( ) *Seasonal - Circle the months of the year which the business activity occurs:*

Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
<i>Comments:</i>											

8.4 *Does the operation shut down for vacation, maintenance, or other reasons?*

- ( ) *Yes, indicate reasons and period when shutdown occurs:*

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8.5 List types and amounts (mass or volume per day) of raw materials used or planned for use (attach list if needed):

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8.6 List types and quantity of chemicals used or planned for use during permit period. (attach list if needed). Include copies of Manufacturer's Safety Data Sheets for all chemicals identified:

<i>Chemical</i>	<i>Quantity</i>
<hr/>	<hr/>
<hr/>	<hr/>

8.7 Building Layout. Draw to scale the location of each building on the premises. Show map orientation and location of all water meters, storm drains, numbered unit processes (from schematic flow diagram), sewer, and each facility sewer line connected to the sewer system. Number each sewer and show existing and proposed sampling locations. A blueprint or drawing of the facilities showing the above items may be attached instead.

9.0 SPILL PREVENTION:

9.1 Do you have chemical storage container, bins or ponds at your facility? ( ) Yes ( ) No

If yes, describe their locations, contents, size, type and frequency and method of cleaning. Also indicate in a diagram or describe below these containers' proximity to a sewer or storm drain. Indicate if buried metal containers have cathodic protection.

9.2 Do you have floor drains in your manufacturing or chemical storage area(s)?

- ( ) Yes, Indicate discharge location: \_\_\_\_\_  
( ) No

9.3 If you have chemical storage containers, bins or ponds in manufacturing area, could an accidental spill lead to a discharge to: (check all that apply)?

- ( ) an onsite disposal system  
( ) sanitary sewer system (e.g. through a floor drain)  
( ) storm drain  
( ) to ground  
( ) other, specify: \_\_\_\_\_  
( ) not applicable, no possible discharge to any of the above routes

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9.4 Do you have an accidental spill prevention plan (ASPP) to prevent spills of chemicals or slug discharges from entering the collection system?

- ( ) Yes - (Attach a copy of the plan) ( ) No  
( ) Not applicable since there are no floor drains and/or the facility discharge(s) only domestic wastes.

9.5 Describe below any previous spill events and remedial measures taken to prevent their recurrence.

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10.0 NON-DISCHARGE WASTES:

10.1 Are any waste liquids or sludges generated and not disposed of in the sanitary sewer system?

- ( ) Yes, please describe below  
( ) No, Skip the remainder of Section 10.

Waste Generated	Quantity (per year)	Disposal Method

10.2 Indicate which wastes identified above are disposed of at an off-site treatment facility and which are disposed of on-site.

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10.3 If any of your wastes are sent to an off-site centralized waste treatment facility, identify the wastes and the facility.

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10.4 If an outside firm removes any of the above checked wastes, state the name(s), and address(es) of all waste haulers:

- A. \_\_\_\_\_ B. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Permit # \_\_\_\_\_ Permit # \_\_\_\_\_

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10.5 Have you ever been issued any Federal, State, or local environmental permits?  
( ) Yes ( ) No

If Yes, please list the permit(s):

11.0 AUTHORIZED SIGNATURES:

11.1 Compliance Certification:

A. Are all applicable Federal, State, and local pretreatment standards and requirements being met on a consistent basis?

( ) Yes ( ) No ( ) Not yet discharging

B. If no, what additional operations and maintenance procedures are being considered to bring the facility into compliance? List any additional treatment technology or practice being considered to bring the facility into compliance.

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Provide a schedule for bringing the facility into compliance. Specify major events planned along with reasonable completion dates. Note that if the Kentucky American Water Company enters an agreement with a user, it may establish a schedule for compliance different from the one submitted by the facility.

Milestone Activity	Completion Date

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**President**  
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12.0 AUTHORIZED REPRESENTATIVE STATEMENT:

*I hereby swear that: (1) This document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted; (2) Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete; (3) I am aware that submitting false information may lead to termination of sewer service, and civil and/or criminal proceedings by local, state, and federal governments.*

\_\_\_\_\_  
Name(s) Title

\_\_\_\_\_  
Signature Date Phone

Subscribed and sworn to by \_\_\_\_\_, Applicant's Representative, this  
day of \_\_\_\_\_, 20\_\_.

My commission expires \_\_\_\_\_.

\_\_\_\_\_  
Notary Public

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Nick O. Rowe  
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10.0 FORM OPERATING AGREEMENTS

10.1 Operating Agreement for Users whose discharge into the System is limited to **domestic or "restroom wastes."**

*OPERATING AGREEMENT*

*This Agreement is entered between Kentucky American Water (the Utility), and*  
USER NAME: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
TELEPHONE NUMBER: \_\_\_\_\_  
FAX NUMBER: \_\_\_\_\_

*In consideration of the services rendered by the Utility, User agrees to be bound by the provisions of the Utility's tariff on file with the Kentucky Public Service Commission and further agrees that it will not place, deposit, or suffer to be deposited any wastes other than domestic or "restroom wastes" into the Utility's system through any connection to the system from property it uses, rents, owns, or controls.*

*User specifically acknowledges that placing, depositing, or suffering to be deposited any waste other than domestic or "restroom wastes" in the Utility's system by it or any persons under its control is a violation of the rules and regulations of the Utility for which the Utility may disconnect User's sewer service and recover any damages from User which the Utility may incur as a result of User's violation, including but not limited to any fines or penalties for which Utility may become liable to the Commonwealth of Kentucky, Division of Water of the Natural Resources and Environmental Protection Cabinet, under Utility's Kentucky Pollution Discharge Elimination System Permit.*

*This Agreement is effective as of the date of the last signature.*

*Kentucky American Water*  
By: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

User: \_\_\_\_\_  
By: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

ISSUED: **October 25, 2016**  
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10.2 Operating Agreements for Users who are or will be placing, depositing, or suffering to be deposited wastes **other than domestic or "restroom wastes."**

*OPERATING AGREEMENT*

*This Agreement is entered between Kentucky American Water (the Utility), and*  
USER: NAME: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
TELEPHONE NUMBER: \_\_\_\_\_  
FAX NUMBER: \_\_\_\_\_

*In consideration of the services rendered by the Utility, User agrees to be bound by the provisions of the Utility's tariff on file with the Kentucky Public Service Commission.*

1. *User acknowledges that a violation of the Utility's Industrial/Commercial User Policy as contained in the Utility's tariff permits the Utility to disconnect User's sewer service and recover any damages from User which the Utility may incur as a result of User's violation, including but not limited to any fines or penalties for which Utility may become liable to the Commonwealth of Kentucky or the United States of America.*

2. *User is authorized to discharge into the System at the following discharge point(s):*

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3. *User shall not exceed the discharge limits set forth in Section 7.0 of the Industrial/Commercial User Policy.*

4. *User shall monitor the following parameters at the indicated frequency using the indicated sampling method, at the location where the waste stream first enters the Utility's System, as shown on the description required by Section 8.7 of the User Information Form. Reports of monitoring and analysis shall be submitted to the Utility as provided in Section 6.2 of the policy.*

<i>Flow, meter washer</i>	<u>Daily Total</u>	<i>Flow, master meter</i>	<u>Continuous Flow</u>		
<i>SAMPLE TYPE: 24 Hour Composite</i>					
<i>Cadmium, total</i>	_____	<i>Chromium, total</i>	_____	<i>Copper, total</i>	_____
<i>Lead, total</i>	_____	<i>Nickel, total</i>	_____	<i>Silver, total</i>	_____
<i>Zinc, total</i>	_____	<i>Ammonia Nitrogen</i>	_____	<i>Phosphorus</i>	_____
<i>TTO</i>	_____	<i>BOD-5</i>	_____		
<i>Total Suspended Solids</i>	_____				
<i>SAMPLE TYPE: Grab</i>					
<i>pH, S.U.</i>	_____	<i>Oil/Grease, total</i>	_____	<i>Cyanide, total</i>	_____

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5 Pursuant to Section 5.2 of the policy, the Utility may, upon 30 days notice to Users and to the Commission, impose such additional restrictions, conditions, prohibitions, or monitoring requirements upon User as may be required of the Utility by DOW as a condition for maintaining or renewing its Permit. User further agrees to accept such other modifications proposed by Utility as are required of User or the Utility by local, state or federal law or regulation.

6. User acknowledges its duty to take all reasonable steps to minimize or correct any adverse impact to the System or the environment resulting from its failure to comply with this Agreement and the Utility's tariff, including but not limited to additional or accelerated monitoring as may be necessary to determine the nature and impact of the non-complying discharge.

7. User shall not increase the use of potable or process water or, in any way, attempt to dilute an effluent or discharge as a partial or complete substitute for adequate treatment to achieve compliance with the limitations contained in this Agreement and the Utility's tariff.

8. User shall not by-pass the System unless it is unavoidable to prevent loss of life, personal injury, or severe damage.

9. User shall maintain and operate all facilities and equipment for the treatment and control of wastewater which are installed or used to comply with the policy and this Agreement. If User's facilities or and/or equipment for the treatment of wastewater fails or suffers a reduction in capacity, or if the Utility's system fails, User shall reduce or stop its discharge into the System as necessary until its facilities or equipment or the System is repaired and capable of treating wastewater in compliance with this policy and the Utility's Kentucky Pollutant Discharge Elimination System Permit ("KPDES Permit").

10 User shall dispose of all solids, sludges, backwash, or other pollutants removed in the course of treatment or control of wastewaters in accordance with the Clean Water Act, the Clean Air Act, the Resources Conservation and Recovery Act, and KRS Chapter 224.

11. User shall routinely calibrate, inspect, and maintain all equipment used for sampling and analysis of wastewater. Equipment used for sampling and analysis shall be capable of measuring flows with a maximum deviation of less than 10 percent from true discharge rates throughout the range of expected discharge volumes.

12. User shall include the results of all monitoring done in excess of the requirements of the policy and this Agreement in its monthly reports to the Utility.

13. All reports submitted to the Utility shall contain the following certification and be signed by an authorized representative of user:

*I hereby swear under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted, is to the best of my knowledge and belief true, accurate, and complete. I am aware that there are*

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*significant penalties for submitting false information, including immediate termination of service and the possibility of fines and criminal penalties for knowing violations."*

*This Agreement is effective as of the date of the last signature.*

**CERTIFICATION:**

User: \_\_\_\_\_  
By: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**ACCEPTANCE:**

*Kentucky American Water*  
By: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

ISSUED: **October 25, 2016**  
EFFECTIVE: **October 7, 2016**  
ISSUED BY:     /s/Nick O. Rowe      
**Nick O. Rowe**  
**President**  
**2300 Richmond Road, Lexington, KY 40502**  
*Issued by authority of an Order of the Public Service Commission  
in Case No. 2016-00222 dated September 27, 2016.*

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Talina R. Mathews</b> EXECUTIVE DIRECTOR <i>Talina R. Mathews</i>
EFFECTIVE <b>10/7/2016</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

11.0 REPORTING FORMS

Users required to monitor wastewater discharge into the system shall use the following forms for reporting to the Utility:

11.1 Self-monitoring Report Form

Kentucky American Water  
Self-Monitoring Report Form

Date of this report: \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

Company Contact: \_\_\_\_\_

Telephone: \_\_\_\_\_

Sampling

Collected by: \_\_\_\_\_

Collection Date: \_\_\_\_\_ Time: \_\_\_\_\_

Sample Point Location: \_\_\_\_\_

Analysis Performed by: \_\_\_\_\_

Type of Sample \_\_\_\_\_ Grab \_\_\_\_\_ Time Composite \_\_\_\_\_ Hours

\_\_\_\_\_ Flow Proportional Composite \_\_\_\_\_ Hours

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Nick O. Rowe  
President

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**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Talina R. Mathews**  
EXECUTIVE DIRECTOR

*Talina R. Mathews*

EFFECTIVE

**10/7/2016**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Analysis

Parameter	Unit		Result	Limit	24 Hour Max.
	Avg. Peak	GPD GPD			
Flow					
Arsenic, Tot.		Mg/L			
Cadmium, Tot.		Mg/L			
Chromium, Tot.		Mg/L			
Chromium, Hex.		Mg/L			
Copper, Tot.		Mg/L			
Cyanide, Tot.		Mg/L			
Cyanide, Amen.		Mg/L			
Iron, Tot.		Mg/L			
Lead, Tot.		Mg/L			
Phosphorus, Tot.		Mg/L			
Nickel, Tot.		Mg/L			
Silver, Tot.		Mg/L			
Zinc, Tot.		Mg/L			
Barium		Mg/L			
Selenium		Mg/L			
Magnesium		Mg/L			
Sulfate		Mg/L			
Sulfide		Mg/L			
Chloride		Mg/L			
Fluoride		Mg/L			
Ammonia Nitrogen		Mg/L			
Phenois		Mg/L			
PCBs		Mg/L			

Parameter	Unit	Result	Limit	24 Hr. Max.
TTO	Mg/L			
Boron	Mg/L			
PH	S.U.			
Oil/Grease, Tot.	Mg/L			
BOD-5	Mg/L			
Tot. Susp. Solids	Mg/L			
Tot. Disol. Solids	Mg/L			
Color	ADMI			
Temperature	°F			
Tem	°F			
Arsenic	Mg/L			
Silver	Mg/L			

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EFFECTIVE <b>10/7/2016</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

I swear or affirm under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based upon my inquiry of the person or persons who manage the system or those persons directly responsible for gathering the information, the information submitted is to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines for knowing violations.

\_\_\_\_\_  
Name Title

\_\_\_\_\_  
Signature Date/Phone

Subscribed and sworn to by \_\_\_\_\_, Affiant, this \_\_\_\_ day of \_\_\_\_\_, 20\_\_.

My commission expires \_\_\_\_\_, \_\_\_\_\_.

\_\_\_\_\_  
*Notary Public*

Note: Chain-of-Custody must be attached.

This report shall be postmarked no later than the 15th day of each month following the completed reported period and submitted to:

Kentucky American Water  
Attn: Water Quality Supervisor  
2300 Richmond Road  
Lexington, Kentucky  
Attn.: Self-Monitoring

Special Conditions

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_

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4.

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Nick O. Rowe  
President

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EXECUTIVE DIRECTOR

*Talina R. Mathews*

EFFECTIVE

**10/7/2016**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



11.2 Chain of Custody Form

**KENTUCKY AMERICAN WATER  
INDUSTRIAL/COMMERCIAL USER PROGRAM  
CHAIN-OF-CUSTODY**

Type of Inspection:     Scheduled     Unscheduled     Demand     Self Monitoring

Company: \_\_\_\_\_ Sample Location \_\_\_\_\_

Permit Number: \_\_\_\_\_

Sample No.	Date & Time	Station Description	(grab/composite)	Containers	Preservation	Required Analysis

Sample Collected By (Print): \_\_\_\_\_ Signature: \_\_\_\_\_

Reviewed By (Print): \_\_\_\_\_ Signature: \_\_\_\_\_

Company Name(Print): \_\_\_\_\_ Date: \_\_\_\_\_

Reviewed By (Print): \_\_\_\_\_ Signature: \_\_\_\_\_

Company Name(Print): \_\_\_\_\_ Date: \_\_\_\_\_

Reviewed By (Print): \_\_\_\_\_ Signature: \_\_\_\_\_

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ISSUED BY:          /s/Nick O. Rowe        
**Nick O. Rowe**  
**President**

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11.3 Wastewater Contribution Monitoring Report Form

**WASTEWATER CONTRIBUTION MONITORING REPORT**  
**FACILITY NAME**

Parameter	Freq.	Type	Unit	Limit	Test Result	Test Method	Violation
Arsenic	Quarterly	24 Hour Composite	Mg/l	0.10			
Cadmium	Quarterly	24 Hour Composite	Mg/l	0.06			
Chromium	Quarterly	24 Hour Composite	Mg/l	1.0			
Chromium, Hexavalent	Quarterly	24 Hour Composite	Mg/l	0.10			
Copper	Quarterly	24 Hour Composite	Mg/l	1.1			
Cyanide	Quarterly	Grab	Mg/l	0.1			
Iron	Quarterly	24 Hour Composite	Mg/l	15.0			
Lead	Quarterly	24 Hour Composite	Mg/l	0.30			
Phosphorus	Quarterly	24 Hour Composite	Mg/l	1.0			
Nickel	Quarterly	24 Hour Composite	Mg/l	0.7			
Oil/Grease	Quarterly	Grab	Mg/l	100			
Ph, S.U.	Quarterly	Grab	S.U.	9.5			
Silver	Quarterly	24 Hour Composite	Mg/l	0.10			
Zinc	Quarterly	24 Hour Composite	Mg/l	1.3			

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Surcharge Parameters

Parameter	Freq.	Type	Unit	Limit	Test Result	Test Method	Violation
BOD-5	Quarterly	24 Hour Composite	Mg/l	250			
TSS	Quarterly	24 Hour Composite	Mg/l	250			
Ammonia Nitrogen	Quarterly	24 Hour Composite	Mg/l	30			

Date: \_\_\_\_\_ By: \_\_\_\_\_ Grab/Comp Both

I swear under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the System, or those persons directly responsible for gathering the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines for knowing violations.

Signed: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_

Subscribed and sworn to by \_\_\_\_\_, Affiant, this \_\_\_\_ day of \_\_\_\_\_, 20\_\_.

My commission expires \_\_\_\_\_, \_\_\_\_\_.

\_\_\_\_\_  
Notary Public

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12.0 EXCESS TREATMENT FEE

Users exceeding the discharge limits for BOD, TSS, or Ammonia Nitrogen set forth in Section 7.0 of this policy must obtain the prior Utility approval before making such discharges and shall pay an excess treatment fee in addition to other specified charges. In no event shall a User's 24-Hour Maximum Daily Concentration (mg/l) exceed 400 mg/L for BOD, 400 mg/l for TSS, or 100 mg/L for Ammonia Nitrogen.

Excess treatment fees shall be as follows:

BOD	\$1.78 per pound in excess of Section 7.0 discharge limit
TSS	\$1.78 per pound in excess of Section 7.0 discharge limit
Ammonia Nitrogen	\$8.36 per pound in excess of Section 7.0 discharge limit

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