



MISSOURI
AMERICAN WATER

WE KEEP LIFE FLOWING®

WATER AND WASTEWATER CHALLENGES?

WE'RE HERE TO HELP

ABOUT US



PEOPLE SERVED:
About 1.5 million



COUNTIES SERVED:
30 across the state



WATER SYSTEMS:
40+



WASTEWATER SYSTEMS: 80+



MILES OF PIPELINE:
7,500



FIRE HYDRANTS:
44,000



EMPLOYEES: 700+



ESTABLISHED: 1879
in St. Joseph

Mayors and city councils face a lot of challenges and competing priorities, but operating and continually investing in the city's water and wastewater systems doesn't have to be one of them!

WAYS WE HELP COMMUNITIES:

- **Certified operators and trained professionals** –
Water and wastewater is all we do. Our full-time professional staff has the operational and technical expertise to efficiently manage water and wastewater systems of any size.
- **Proceeds from system sales** –
Selling a city's water and/or wastewater system can provide much-needed cash to address community and economic development needs like streets, stormwater, parks, public safety, and pension fund liabilities.

Do you know what your systems are worth?
- **System Investment** – It takes significant capital to replace aging infrastructure and meet new regulations. In 2023, we're investing more than \$425 million in water and wastewater system upgrades to maintain service and reliability.



We weren't experts at water and sewer, but Missouri American Water is. They have the knowledge, capital resources and expertise to ensure our citizens will have reliable water and wastewater service for years to come. Most importantly, they are committed to doing the right thing for their customers and the community.



Matt Nolker
Lawson City Administrator



MORE WAYS WE HELP COMMUNITIES:

- **Local property taxes** – Unlike municipal systems, Missouri American Water pays property taxes on our water and wastewater assets, providing an ongoing source of revenue to communities. In 2022, we paid \$34.1 million in property taxes across the state.
- **Regulatory Compliance** – It can be difficult for communities to keep up with ever-increasing health and environmental regulations. Our team of water quality experts is at the forefront of research and compliance so our systems meet or surpass all state and federal standards.
- **Economies of scale** – As part of American Water, the largest U.S. publicly traded water and wastewater utility company, we're able to maximize efficiencies and use our buying power to provide cost-effective service to the communities we serve.
- **Community Involvement** – We care about the communities we serve and are active in supporting local civic and charitable activities through financial contributions and volunteer hours.
- **Exceptional Service** – Our customers are at the center of everything we do. We provide reliable local service to communities and have convenient customer service options that can be accessed online or by phone, including 24/7 emergency support.

QUESTIONS?

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ABOUT US

Missouri American Water has been providing clean, safe, and reliable water service since 1879, when our first system was purchased in St. Joseph, MO. We've grown a lot since then. Today we're proud to provide quality water and/or wastewater service to approximately 1.5 million Missourians in more than 30 counties across the state.

Our team of more than 700 local professionals includes water quality specialists, plant operators, distribution and field service personnel, and engineers. We also have access to additional resources and expertise through our parent company American Water.

We're proud of our exceptional track record of providing high-quality service and consistently meeting or surpassing health and environmental regulations. We carefully plan and invest in our water and wastewater systems so our customers receive reliable service, both now and for generations to come.

Ask us how we can solve your community's water and wastewater challenges. It's what we do.



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