













MISSOURI AMERICAN **WATER RESERVOIR**

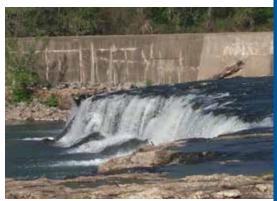
PROPERTY OWNERS AND COMMUNITY STAKEHOLDERS NEWSLETTER

RESERVOIR IS A CRITICAL NEED

We are committed to providing our customers with safe and reliable water, both now and for decades to come. Water is a precious resource needed for everyone's survival and prosperity. The reservoir will address the critical and growing risk of water supply shortage for residents and businesses in both Jasper and Newton Counties.



Significant progress has occurred on both the design and permit process since the Spring 2020 newsletter. The project team has reduced the size of the reservoir to minimize impacts to both the environment and private property. The revised reservoir footprint, as shown on the project map, will still allow us to meet current and future water demands.



American Water

WE KEEP LIFE FLOWING™

OPEN HOUSE COMMUNITY MEETING

Due to the continued impacts of COVID-19, our community open house meetings must be postponed. We understand you may have additional questions regarding the project's impact on you and your property. Specific property impact maps are now being distributed to affected property owners to provide more detailed information on the reservoir footprint.

Please submit any questions or concerns via email by September 15th to the individuals in the Contact Us section on the reverse side of this newsletter.

PROJECT TIMELINE

The project team anticipates the same timeline below that was presented in the previous newsletter.

2019 2020 2021 2022 2023 2024 2025 2026 Design & Permitting

Property Owner Coordination • • •

Land Acquisition · · · · · · · ·

Construction

ONGOING WORK

Work continues in preparation for site investigations related to geotechnical studies and environmental permitting. Affected property owners have received a request for property access for these studies to begin in early 2021. These studies are the next steps to address the region's critical water supply challenges and are necessary to better define additional property impacts. We greatly appreciate your assistance and will continue to keep you updated as the project moves forward.

UPDATED PROJECT MAP

The project map, on the following page, shows the highest lake level expected during normal conditions in blue shading. This is known as the "Maximum Normal Pool." During major storms, the lake level is expected to increase. The reservoir will be designed to withstand "the most severe combination of critical and meteorological and hydrologic conditions that are reasonably possible" in compliance with the Missouri Dam and Reservoir Safety Council. That design is represented on the map by the outer blue line labeled "Probable Maximum Flood." Widespread flooding would occur in this scenario with or without the reservoir.

As we make every attempt to provide the most accurate information, please be aware there will be additional property impacts resulting from the relocation of utilities, roadways, and private driveways. This work will require significant coordination and consultation with outside agencies including Newton County, Missouri Department of Transportation, other utility companies, and individual land owners. Unfortunately, these consultations cannot occur until our team can access the proposed reservoir site.



CONTACT US

PLEASE SUBMIT QUESTIONS OR CONCERNS VIA EMAIL TO THE CONTACTS BELOW BY SEPTEMBER 15TH.

QUESTIONS REGARDING THE MISSOURI AMERICAN WATER RESERVOIR PROJECT

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QUESTIONS REGARDING LAND OWNER ACCESS AGREEMENTS AND ACQUISITIONS

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