



COMMUNITY IMPACT

2023 Report



PENNSYLVANIA AMERICAN WATER

 WE KEEP LIFE FLOWING®

At Pennsylvania American Water, our work extends beyond providing safe, reliable water and wastewater services to our customers. We are also committed to supporting organizations that make our communities a better place to live and work. That's why we're proud to have provided over \$1.49 million in funding to 390 organizations to benefit the well-being of our customers, communities, and watersheds. Making an impact across the state is one more way we help keep life flowing!

EMPLOYEES ENGAGED IN OUR COMMUNITIES



1,283

 hours

Pennsylvania American Water team members volunteered more than **1,280 hours in the community.**

Number of volunteer projects, speaking engagements, educational programs and community events our employees participated in statewide.



249

GIVING BACK: MORE THAN \$1.49 MILLION

We donated \$844,946 to organizations in our communities through grants, scholarships, general charitable contributions and programming support, and \$650,045 to assist customers in paying their water or wastewater bill.*



H2O Help to Others Program: Since 2008, we have been assisting customers experiencing financial hardship to help keep their water and/or wastewater services flowing. In 2023, 3,738 households received grants totaling \$1,321,392. We also provided approximately \$14 million total in monthly bill discounts and 1,195 conservation kits and education to customers who qualified.



Inclusion, Diversity & Equity
 \$63,950 to
 17 organizations



Public Safety and Firefighting Support Grants
 \$101,775 to
 177 fire and rescue organizations



Environmental Grants & Sponsorships
 \$186,527 to
 52 organizations



Education & Workforce Development
 \$140,192 to
 22 organizations



Health & Wellness
 \$30,600 to
 17 organizations



Community Sustainability
 \$321,902 to
 111 organizations

American Water Charitable Foundation Contributed Over
\$481,900 IN PENNSYLVANIA

\$358,105 awarded to 24 organizations through AWC's "Keep Communities Flowing" grant programs.

\$123,800 donated to 336 nonprofit organizations in Pennsylvania through the foundation's employee matching gift program. This includes more than \$20,150 our employees donated to organizations in Pennsylvania through United Way.



*These amounts may be subject to recovery in a future potential rate case(s). 05-2024