



**PENNSYLVANIA  
AMERICAN WATER**

**WE KEEP LIFE FLOWING®**

Providing high-quality water service is our business. We monitor and test your water at multiple points throughout the treatment process.

Each year, our team of experts performs **thousands of tests** statewide on the water before it leaves our treatment plants and in the pipes we use to deliver your water service, monitoring for more than **90 contaminants**.

We take water quality so seriously that:

- 33 of our water treatment plants have been nationally recognized with Directors Awards from the Partnership for Safe Water program for our long-term commitment to optimizing operations and achieving outstanding performance.
- 27 of these plants have maintained this high level of service for 20 years or more.
- Nine of our plants received the Elite Phase IV Presidents Award (Bangor, Brownell, Clarion, Crystal Lake, Hershey, Indiana, Nesbitt, Norristown and Philipsburg).

**In fact, we've received more Partnership for Safe Water Directors Awards than any other water utility in the nation.**



**This recognition is a true testament to our talented and diverse employees who work hard every day to provide customers with high-quality water and a culture focused on continuous improvement.**

**Justin Ladner**

President

Pennsylvania American Water



## AWARD WINNING WATER QUALITY



Pennsylvania American Water has received **MORE DIRECTORS AWARDS THAN ANY OTHER WATER UTILITY IN THE NATION.**

### DIRECTORS AWARDS RECEIVED

	Plant Name WTP = Water Treatment Plant	Directors Award	5-Year Award	10-Year Award	15-Year Award	20-Year Award
1.	Aldrich WTP - Pittsburgh	2000	2005	2010	2015	2020
2.	Bangor WTP*	2000	2005	2010	2015	2020
3.	Brownell WTP*	2000	2005	2010	2015	2020
4.	Brownsville WTP	2000	2006	2011	2016	2021
5.	Butler-Oneida Valley WTP	2000	2005	2010	2015	2020
6.	Ceasetown WTP	2000	2005	2010	2015	2020
7.	Clarion Regional WTP*	2007	2013	2018	2023	
8.	Coatesville - Rock Run	2015	2021			
9.	Crystal Lake WTP*	2000	2006	2011	2016	2021
10.	Ellwood WTP	2000	2005	2010	2015	2020
11.	Fallbrook WTP	2000	2005	2010	2015	2020
12.	Forest City WTP	2000	2005	2010	2015	2020
13.	Hays Mine WTP	2000	2005	2010	2015	2020
14.	Hershey WTP*	1999	2005	2010	2015	2020
15.	Huntsville WTP	2009	2014	2019	2024	
16.	Indiana-Two Lick Creek WTP*	2000	2005	2010	2015	2020
17.	Kane WTP	2000	2006	2011	2016	2021
18.	Kittanning WTP	2000	2005	2010	2015	2020
19.	Lake Scranton WTP	2000	2006	2011	2016	2021
20.	Milton Treatment Plant	2000	2005	2010	2015	2020
21.	Montrose WTP	2000	2005	2010	2015	2020
22.	Nesbitt WTP*	2000	2005	2010	2015	2020
23.	New Castle WTP	2000	2005	2010	2015	2020
24.	Norristown WTP*	2000	2006	2011	2016	2021
25.	Philipsburg WTP*	1999	2005	2010	2015	2020
26.	Punxsutawney - Big Run WTP	2000	2006	2011	2016	2021
27.	Royersford Shady Lane WTP	2012	2017	2023		
28.	Silver Spring WTP	2000	2005	2010	2015	2020
29.	Stoney Garden WTP	2011	2016	2021		
30.	Susquehanna WTP	2000	2006	2011	2016	2021
31.	Watres WTP	2000	2006	2011	2016	2021
32.	West Shore WTP	2012	2017	2022		
33.	White Deer Creek WTP	2000	2006	2011	2016	2021

\* Received the Elite Phase IV Presidents Award